



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization  | Website and Contact  | Description   | Programs / Services   | Location / Service Area   |
|---|--|---|---|---------------------------|
| <b>Crisis and Health Supports</b>                                     |  |   |   |                           |
| Addictions and Mental Health – Kingston, Frontenac Lennox & Addington | <p><b>Lennox &amp; Addington</b><br/>24/7 Crisis Phone Line<br/>Tel: (613) 354-7388<br/>Toll Free: 1 800-267-7877</p> <p><b>Walk-in Services &amp; General Information</b><br/>70 Dundas Street East, Napanee</p> <p>Tel: 613-354-7521</p> <p><a href="http://www.amhs-kfla.ca">www.amhs-kfla.ca</a></p> | <p>AMHS-KFLA’s Justice Services help those with a serious mental illness or addiction who are in conflict with the law. Staff support individuals who have been charged with an offence as they navigate the criminal court system, offering assistance accessing legal supports, and support during court appearances.</p> <p>The “<b>Release from Custody Program</b>” provides assessment, transitional case management, advocacy, referral, court support, family support, and access to psychiatry to individuals who are in the Quinte Detention Centre and other institutions within the provincial system. Individuals who are in the facility and have self-identified or have been identified as having a mental health issue are appropriate for this program. The program is voluntary in nature.</p> | <ul style="list-style-type: none"> <li>• Court Support and case management</li> <li>• <b>Belonging and property</b> assistance</li> <li>• Transitional support including advocacy and referrals for a wide range of areas including <b>housing, employment, relationships</b></li> <li>• Family resource centre for mental health and addictions - <a href="http://www.amhs-kfla.ca/services/family-resource-centre/">www.amhs-kfla.ca/services/family-resource-centre/</a></li> <li>• Symptoms management for mental health.</li> </ul>  | Lennox & Addington County |
| Kingston Community Health – Street Health                             | <p>115 Barrack St.<br/>Kingston Ontario, K7K 1G2</p> <p>Tel: 613-549-1440</p> <p><a href="https://kchc.ca/programs/street-health-centre/">https://kchc.ca/programs/street-health-centre/</a></p>   | <p>The Street Health Centre specializes in providing accessible, responsive, health services to communities that are marginalized from mainstream healthcare services.</p>  | <ul style="list-style-type: none"> <li>• Provides some assistance with IDs for incarcerated persons upon release.</li> <li>• Needle syringe program and harm reduction supplies.</li> <li>• Opioid overdose prevention.</li> <li>• Pre-booked or same-day appointments for health assessments, treatment and routine care for people in priority populations including formerly incarcerated persons.</li> <li>• Counselling, practical assistance and advocacy, including basic needs, referrals, life skills support and personalized counselling on issues.</li> <li>• Indigenous health services.</li> </ul> <p><b>Complete overview of services:</b> <a href="https://kchc.ca">https://kchc.ca</a></p> | Kingston                  |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization  | Website and Contact  | Description   | Programs / Services  | Location / Service Area   |
|---|--|---|--|---|
| Peer Support South East Ontario   | 58 Dundas St E Napanee, ON<br>Tel: 613-354-1690<br><br><a href="http://psseo.ca/">http://psseo.ca/</a>   | Peer Support provides support and services within South East Ontario to people who are experiencing addiction and/or mental health issues and are seeking peer support as a ways and means of managing and working toward being well.   | <ul style="list-style-type: none"> <li>• Provide intentional/deliberate peer support with local community peers and certified peer support staff</li> <li>• Wellness recovery action planning groups and activities</li> <li>• Social and recreational opportunities</li> <li>• Resources / computer access</li> </ul> | Napanee   |
| <b>Help Finding Housing &amp; Shelter</b>   |  |   |  |   |
| Home Base Housing (HBH) & Housing Help Centre (HHC)   | 540 Montreal Street<br>Kingston, Ontario, K7K 3J2<br><br>HBH Tel: 613-542-6672<br><a href="http://www.kingstonhomebase.ca">www.kingstonhomebase.ca</a><br><br>HHC: Tel 613-531-3779<br><a href="http://kingstonhomebase.ca/housing-help-centre">http://kingstonhomebase.ca/housing-help-centre</a> | Home Base Housing develops and manages a range of safe, affordable housing, and emergency shelter and support services to meet the needs of youth, adults, and families at risk of homelessness in the Kingston area. Staff often go into the Quinte Detention Center to interview and begin to set up housing supports for incarcerated persons upon release who will enter the homelessness system. | <ul style="list-style-type: none"> <li>• <b>Shelter and Housing</b> assistance</li> <li>• Information and referrals on local Kingston shelters, Kingston food and grocery, and help phones - <a href="http://kingstonhomebase.ca/helpful-information/">http://kingstonhomebase.ca/helpful-information/</a></li> </ul>  | Kingston  |
| <b>Help Finding Work</b>  |  |   |  |   |
| Career Edge   | 2 Dairy Ave Unit 9<br>Napanee, ON<br>Tel: 613-354-0425<br><br>Toll Free 1-866-859-9222<br><a href="http://careeredge.on.ca/">http://careeredge.on.ca/</a>  | Provides a variety of Employment Ontario services free of charge. Employment Counselors assist individuals in finding a job, putting together résumés, improving interview techniques, and upgrading skills.  | <ul style="list-style-type: none"> <li>• Job Search Assistance</li> <li>• Resume and Cover Letter Assistance</li> <li>• Interview prep</li> <li>• Skills upgrading i.e. First Aid, Smart Serve courses.</li> <li>• Youth Job Connect</li> <li>• Employment Counselling</li> </ul>                                      | Lennox & Addington County   |
| <b>Help with Financial Problems</b>   |  |   |  |   |
| Ministry of Children, Community and Social Services - Ontario Disability Support Program (ODSP) | 30-470 Dundas Street East<br>Belleville, Ontario, K8N 1G1<br><br>Tel: 613-962-9562<br>Toll Free: 1-800-267-4355<br><br><a href="https://www.ontario.ca/page/ontario-disability-support-program">https://www.ontario.ca/page/ontario-disability-support-program</a>                                 | Income support for adults who are in financial need and who have been determined to be disabled under the disability adjudication process defined in the Ontario Disability Support Program Act. Employment support services to help clients with disabilities find and keep a job.   | <ul style="list-style-type: none"> <li>• <b>Income</b> supports</li> <li>• <b>Employment</b> support</li> </ul>  | All Hastings & Prince Edward Counties, most of Lennox and Addington County except Loyalist Township |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization  | Website and Contact   | Description  | Programs / Services  | Location / Service Area                    |
|---|---|--|--|--|
| Prince Edward Lennox & Addington Ontario Works (welfare) (PELASS) | 20 Manitou Cres W. Amherstview, ON K7N 1B4<br><br>95 Advance Ave Napanee, ON K7R 3Y6<br><br>Tel: 613-354-0957<br>Toll Free: 1-866-354-0957<br><br><a href="https://lennox-addington.on.ca/resident-services/social-services/">https://lennox-addington.on.ca/resident-services/social-services/</a> | A social assistance program for Ontario residents who are in temporary financial need. Individuals can access financial and employment (job finding) assistance from Ontario Works   | <ul style="list-style-type: none"> <li>• Help determine eligibility for programs or get access to other social agencies</li> <li>• <b>Financial assistance</b> includes: monthly support payments to help with the costs of basic needs like food, clothing and shelter.</li> <li>• Coverage may include prescription medication and emergency dental coverage for adults. Special benefits may include medical expenses, surgical and diabetic supplies, employment-related expenses, and funds to establish a permanent residence.</li> <li>• Emergency financial supports might be available for financial obligations including rent arrears, utilities, or other essential needs.</li> <li>• <b>Housing Services</b> – contact PELASS to determine eligibility for subsidized housing.</li> </ul> | Lennox & Addington, Prince Edward Counties |
| Resolve Counselling Services                                      | 16 – 113 Richmond Blvd Napanee, Ontario, K7R 3Z8<br><br>Toll Free 1-800-379-5556<br>Tel: 613-549-7850<br><br><a href="http://www.resolvecounselling.org/counselling-community-services">www.resolvecounselling.org/counselling-community-services</a>   | Community-based non-profit counselling service including credit counselling. Helps find solutions to debt problems, provides budgeting and money management tools. Offer PAR program, and have a family court support worker.                    | <ul style="list-style-type: none"> <li>• <b>Credit and Financial</b> assistance and counselling</li> <li>• Relationship Counselling &amp; Community Services (both individual &amp; family counselling)</li> <li>• Family Court Support worker.</li> </ul>   | Napanee                                    |
| <b>Help with Food and Personal Belongings</b>                     |   |  |  |  |
| Morningstar Mission   | 58 Water St West Napanee, Ontario, K7R 1V5<br><br>Tel: 613-354-6355<br><br><a href="http://www.morningstarmission.ca">www.morningstarmission.ca</a>   | Morningstar Mission is a Christian, community-based relief organization providing community, friendship and direct assistance to those in need in the Greater Napanee Area. The organization has a book club within the Quinte Detention Centre. | <ul style="list-style-type: none"> <li>• Visitation at the Quinte Detention Centre, including a book club run by volunteers</li> <li>• <b>Belonging and property</b> assistance, including clothing</li> <li>• Support post-release, including food programs, community worship, and personal development</li> </ul>   | Greater Napanee Area                       |
| Salvation Army – Community & Family Services Napanee              | 135 Mill St W Napanee, ON<br><br>Tel: 613-354-7633  | The Salvation Army is a Christian organization that gives hope and support to vulnerable people. Specific supports for incarcerated persons, formerly incarcerated persons, and their families.  | <ul style="list-style-type: none"> <li>• Foodbank &amp; Good Food Box programs – by appointment only.</li> </ul>   | Napanee                                    |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization                             | Website and Contact   | Description  | Programs / Services   | Location / Service Area  |
|--|---|--|---|--|
| <b>Legal Assistance</b>                  |   |  |   |  |
| Community Advocacy & Legal Centre (CALC) | 158 George Street<br>Belleville Ontario, K8N 3H2<br><br>Toll free: 1-877-966-8686<br>Tel: 613-966-8686<br><br><a href="http://communitylegalcentre.ca/">http://communitylegalcentre.ca/</a>                           | CALC provides free legal help to people living on a low income. See programs / services column for areas we help with.<br><br>CALC does <u>not</u> provide legal help on criminal or family law/court problems – for help with these problems contact Legal Aid Ontario (see below). | <ul style="list-style-type: none"> <li>• CALC can help you over the phone or in person with your legal problem. How they help depends on the type of problem you have.</li> <li>• The priority areas CALC helps with are: income assistance (OW, ODSP), housing, employment, consumer and debt, human rights, seniors' issues (wills, POA's) and education.</li> </ul>  | Hastings, Prince Edward, Lennox & Addington counties and Tyendinaga Mohawk Territory |
| Legal Aid Ontario (LAO)                  | 116 John Street Third (3rd) Floor<br>Napanee, Ontario K7R 1R2<br><br>Tel: 613-354-4773<br>Toll Free: 1-866-294-0658<br>Inmate Line: 866-883-9665.<br><br><a href="http://www.legalaid.on.ca/">www.legalaid.on.ca/</a> | Legal Aid Ontario provides legal services for financially eligible people living on a low income in the following areas: domestic violence, family law, immigration and refugee law, and criminal law.   | <ul style="list-style-type: none"> <li>• A full listing of LAO's services: <a href="https://www.legalaid.on.ca/our-services/">https://www.legalaid.on.ca/our-services/</a></li> <li>• Duty Counsel information: <a href="https://www.legalaid.on.ca/duty-counsel/">https://www.legalaid.on.ca/duty-counsel/</a></li> <li>• Information about legal aid services and service entitlements</li> <li>• How to apply for help: <a href="http://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a></li> <li>• Offer a specific collect line for in-custody persons 1-866-883-9665</li> </ul> | Ontario  |
| Queen's Legal Aid                        | 303 Bagot St., Suite 500<br>Kingston, Ontario, K7K 5W7<br>Tel: 613-533-2102<br><br><a href="https://queenslawclinics.ca/queens-legal-aid">https://queenslawclinics.ca/queens-legal-aid</a>                            | Queen's Legal Aid provides a wide range of free legal services, including attending courts and tribunals, to people living on a low income in Napanee and surrounding areas, and to eligible Queen's University students.  | <ul style="list-style-type: none"> <li>• Represent clients with <i>Criminal Code</i> charges that proceed by summary conviction, with some exceptions.</li> <li>• Represent and provide advice on more serious provincial offences prosecuted under the <i>Provincial Offences Act</i>. Provide summary advice only on less serious POA charges.</li> <li>• Part of Queen's Law Clinics, which includes Elder Law, Family Law, Business Law and Prison Law clinics.</li> </ul>  | South Frontenac and South Lennox and Addington                                       |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization  | Website and Contact  | Description   | Programs / Services  | Location / Service Area |
|---|--|---|--|-------------------------|
| <b>Literacy &amp; Learning Centres</b>  |  |   |  |                         |
| Kingston Literacy and Skills  | 16 Bath Road<br>Kingston, Ontario, K7L 1C4<br><br>Tel: 613-547-2012<br><br><a href="https://www.klsread.ca">https://www.klsread.ca</a>                                     | Kingston Literacy & Skills (KL&S) is a non-profit community organization that delivers literacy upgrading and workforce preparation programming to adults and families in Kingston and surrounding communities. They offer specific courses and programming at Quinte Detention Centre. | <ul style="list-style-type: none"> <li>• Provide core literacy training, including reading, writing, communication, and <b>financial</b> literacy within QDC</li> <li>• <b>Job training and employment</b> assistance</li> <li>• Some assistance and referrals with housing</li> <li>• Mentorship programs post release</li> </ul>   | Napanee                 |
| <b>Support &amp; Advocacy Services for People Incarcerated at Quinte Detention Centre (QDC)</b> |  |   |  |                         |
| Elizabeth Fry   | 127 Charles Street<br>Kingston, Ontario, K7K 1V8<br><br>Tel: 613-544-1744<br>Toll Free: 1-888-560-3379<br><br><a href="http://www.efrykingston.ca">www.efrykingston.ca</a> | Providing services for women who are, have been, or are at risk of being in conflict with the law. Staff travel to QDC every Tuesday to meet with women and QDC staff to provide services and facilitate programs.  | <ul style="list-style-type: none"> <li>• Case management and counselling services</li> <li>• <b>Court support</b> and discharge planning</li> <li>• Pre-Release planning and programming, including assisting women approaching release in the areas of <b>housing, employment, relationship and life skills.</b></li> <li>• Transition and liaison, providing advocacy and support services for women transitioning through institutions.</li> <li>• Visitation, volunteers and staff visit to support women and provide assistance. Staff travel to QDC every Tuesday to meet with women and QDC staff to provide services and facilitate programs.</li> <li>• <b>Housing</b> – Community Residential Facility for women on conditional release from provincial and federal institutions; supportive rent-geared-to-income housing for women and their families (do not have to be involved in the criminal justice system)</li> <li>• <b>Belongings and property</b> assistance (informally)</li> <li>• <b>ID assistance</b>, including a \$50 bursary and access to a notary public free of charge</li> <li>• <b>Indigenous</b> case manager and programming</li> <li>• <b>Income</b> assistance and supplements</li> <li>• <b>WE (Women Empowered) Hub</b> – offers gender specific programming to all self-identified women, in a safe environment. Programs include a weekly community kitchen, Managing Powerful Emotions, Seeking Safety, arts and crafts, access to computers, and many others.</li> </ul> | Napanee                 |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization                            | Website and Contact   | Description  | Programs / Services  | Location / Service Area       |
|---|---|--|--|-------------------------------|
|   |   |  | <b>C.A.R.E. (Court Accompaniment, Referral and Education)</b> court support program. Offering assistance to women in navigating both criminal and family court.  |                               |
| John Howard Society Kingston & District | 771 Montreal St.<br>Kingston, Ontario, K7K 3J4<br><br>Tel: 613-542-7373<br>Toll Free: 1-888-325-7930<br><br><a href="http://www.johnhoward.on.ca/kingston">www.johnhoward.on.ca/kingston</a><br><br>Stacey Ison<br>Napanea Representative<br>613-484-4563 | The John Howard Society Kingston and District works with people who are incarcerated and formerly incarcerated both federally and provincially. They work in Napanea, Brockville, and Kingston through various programs. | <ul style="list-style-type: none"> <li>• Bail programs incl. offices in Kingston and Napanea</li> <li>• Case support services</li> <li>• Phone assistance through their toll free number (1-888-325-7930) to provide information and resources to individuals incarcerated and to families affected by incarceration</li> <li>• Restart <b>employment</b> program</li> <li>• <b>Housing</b> assistance through the Vince Maloney House, a transitional residence for men recently released from prison</li> <li>• Referrals and advocacy calls</li> <li>• <b>Belonging</b> pickup (informally)</li> <li>• Record suspension support</li> </ul> | Napanea and surrounding areas |
| Prison Fellowship Canada                | Eastern Ontario Region<br><br>Tel: 613-572-1011<br>Toll Free: 1-844-618-5867 x300<br><br><a href="https://prisonfellowship.ca/">https://prisonfellowship.ca/</a>  | A group of volunteers that conduct ministry and programs with prisoners. The organization is just beginning outreach within the Quinte Detention Centre due to local need.   | <ul style="list-style-type: none"> <li>• Programs and activities for offenders include Bible studies, mentoring groups, one-to-one mentoring, and Pen Pal programs.</li> </ul>   | Napanea                       |
| Salvation Army                          | Kingston Salvation Army Correctional and Justice Services for Quinte Detention Centre<br><br>By appointment<br><br><a href="https://salvationarmyjustice.ca/">https://salvationarmyjustice.ca/</a>  | The Salvation Army is a Christian organization that gives hope and support to vulnerable people. Specific supports for incarcerated persons, formerly incarcerated persons, and their families.                          | <ul style="list-style-type: none"> <li>• Prison Ministries – chaplains visit QDC, provide support and information about the process, and direct people to other helpful services.</li> <li>• Pre-release planning</li> <li>• Family contact and practical assistance</li> </ul>  | Napanea                       |



(Scan code for updates online)

## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW NAPANEE, LENNOX & ADDINGTON COUNTY

| Organization                            | Website and Contact  | Description  | Programs / Services   | Location / Service Area             |
|---|--|--|---|-------------------------------------|
| <b>Other</b>                            |  |  |   |                                     |
| Probation & Parole                      | <p>18 Market Square<br/>Napanee, Ontario, K7R 1J3</p> <p>Tel: 613-354-2125</p> <p><a href="https://www.ontario.ca/page/probation-and-parole">https://www.ontario.ca/page/probation-and-parole</a></p> <p>Office Locator:<br/><a href="https://www.ontario.ca/page/locations-probation-and-parole-offices#section-3">https://www.ontario.ca/page/locations-probation-and-parole-offices#section-3</a></p> | Supervision of adults and ex-inmates of provincial correctional facilities who are serving part of their sentence on parole and for persons completing their sentence in the community.  | <ul style="list-style-type: none"> <li>• Work closely with the John Howard Society for supervision.</li> <li>• Complete pre-sentence report requests.</li> <li>• Participate in discharge planning, including working with mental health cases.</li> </ul>  | Napanee                             |
| Salvation Army Supervised Access Centre | <p>15 Dairy Avenue, Napanee ON</p> <p>Tel: 613-354-8287</p> <p><a href="https://www.kfla-supervisedaccess.ca/index.php/en/">https://www.kfla-supervisedaccess.ca/index.php/en/</a></p>   | Salvation Army Supervised Access Centres provide a safe and non-threatening, child-focused, neutral environment for visits and exchanges between children and non-residential parties or other persons where there is a concern for the safety of the child or the adults using the access centre. | <ul style="list-style-type: none"> <li>• Supervised access and <b>relationship</b> support - <a href="http://www.kfla-supervisedaccess.com/index.php/en/2014-01-07-19-24-30/services-overview">www.kfla-supervisedaccess.com/index.php/en/2014-01-07-19-24-30/services-overview</a></li> <li>• Provides a safe drop off/pickup point where children can be transferred between parties.</li> <li>• Facilitate families to carry out their access requirements.</li> </ul> | Lennox & Addington County (Napanee) |