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## RESOURCE GUIDE FOR PEOPLE IN CONFLICT WITH THE LAW HASTINGS & PRINCE EDWARD COUNTY

Organization	Website and Contact	Description	Programs / Services	Location / Service Area
<b>Help Finding Work</b>				
Career Edge	Belleville Youth Habilitation Quinte Inc. (*youth program only) 210A Front St Belleville, ON  Tel: 613 969 0830  Toll Free 1-866-859-9222 Trenton: 613 392 9157 Picton: 613 476 6456  <a href="http://careeredge.on.ca/">http://careeredge.on.ca/</a>	Provides a variety of Employment Ontario services free of charge. Employment Counselors assist individuals in finding a job, putting together résumés, improving interview techniques, and upgrading skills.	<ul style="list-style-type: none"> <li>• Job Search Assistance</li> <li>• Resume and Cover Letter Assistance</li> <li>• Interview prep</li> <li>• Skills upgrading i.e. First Aid, Smart Serve courses.</li> <li>• Youth Job Connect</li> <li>• Employment Counselling</li> </ul>	Trenton, Picton, Belleville
META Employment Services	Unit 8, 161 Bridge St W. Belleville Unit 3, 124 Hastings St. N, Bancroft  Toll Free: 1-888-401-9636 Tel: 613-966-9069  <a href="https://metaservices.ca/">https://metaservices.ca/</a>	META offers a variety of government-funded programs to job seekers at no cost.	<ul style="list-style-type: none"> <li>• Free and confidential access to job search and career exploration resources</li> <li>• Free and low-cost workshops to improve career prospects</li> <li>• Mock interviews</li> <li>• Assistance with resumes, cover letters, job applications, interview preparation, and networking</li> </ul>	Belleville, Bancroft
<b>Help with Financial Problems</b>				
Hastings County Ontario Works Program (Welfare)	228 Church Street, Belleville 613-966-1311 or 1-800-267-0575  91 Creswell Dr., Trenton 613-392-1387 or 1-866-819-9023  56 Russel St. North, Madoc 613-473-5258 or 1-866-434-4024  1P Manor Lane, Suite 3, Level 2, Bancroft 613-332-3410 or 1-866-569-1941  <a href="https://hastingscounty.com/communities/services/ontario-works">https://hastingscounty.com/communities/services/ontario-works</a>	A social assistance program for Ontario residents who are in temporary financial need. Individuals can access financial and employment (job finding) assistance from Ontario Works.	<ul style="list-style-type: none"> <li>• <b>Ontario Works Financial Assistance Services:</b> To apply for Ontario Works in Hastings County, call 613-771-9630 or 1-866-414-0300, or apply online at: <a href="https://www.ontario.ca/page/social-assistance">https://www.ontario.ca/page/social-assistance</a></li> <li>• Incarcerated persons with a pending release date can apply for assistance up to 30 days prior to release.</li> <li>• <b>Ontario Works Employment Assistance Services:</b> Will support people in their goal to find employment through job counselling and coaching, resume writing, interview preparation, job-specific training, and access to basic education. Together with your Employment Worker, you will design a plan that is right for you, employment benefits may be provided to support participants including assistance for participants whose criminal record is a barrier to employment. Job Information Centers are located in Belleville, Deseronto, Trenton, Madoc, Bancroft</li> <li>• <b>Hastings County Housing Services:</b> To apply for social housing in Hastings County, people can contact 613-771-9630</li> </ul>	Hastings County



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			<p>or 1-866-414-0300 or print off a paper application form at: <a href="https://www.hastingscounty.com/communities/supporting-our-communities">https://www.hastingscounty.com/communities/supporting-our-communities</a>            (please note that applications are made for a centralized wait list, and is NOT for immediate housing) Cases with an immediate need will be reviewed on an individual basis and transportation to family or shelter may be provided.</p> <ul style="list-style-type: none"> <li>• <b>For immediate Housing needs</b> please contact Hastings Housing Resource Centre 613-969-1748. For Emergency After Hours Homeless Services please call 1-877-528-9514</li> <li>• <b>Access/Referrals for Food Security</b></li> </ul>	
Ministry of Children, Community and Social Services - Ontario Disability Support Program (ODSP)	30-470 Dundas Street East Belleville, Ontario, K8N 1G1  Tel: 613-962-9562 Toll Free: 1-800-267-4355  <a href="https://www.ontario.ca/page/ontario-disability-support-program">https://www.ontario.ca/page/ontario-disability-support-program</a>	<p>Income support for adults who are in financial need and who have been determined to be disabled under the disability adjudication process defined in the Ontario Disability Support Program Act.</p> <p>Employment support services to help clients with disabilities find and keep a job.</p>	<ul style="list-style-type: none"> <li>• <b>Income</b> supports</li> <li>• <b>Employment</b> support</li> </ul>	Belleville office serves all of Hastings and Prince Edward Counties
Resolve Counselling Services	Main office: 417 Bagot Street, Kingston 613-544-8138  Ottawa: 312 Parkdale Ave. 1-800-379-5556  Napanee: 113 Richmond Blvd., Unit #16 613-549-7850  <a href="http://www.resolvecounselling.org/counselling-community-services">www.resolvecounselling.org/counselling-community-services</a>	Community-based non-profit counselling service including credit counselling. Helps find solutions to debt problems, provides budgeting and money management tools. Offer PAR program, and have a family court support worker.	<ul style="list-style-type: none"> <li>• <b>Credit and Financial</b> assistance and counselling</li> <li>• Relationship Counselling &amp; Community Services (both individual &amp; family counselling)</li> <li>• Family Court Support worker.</li> </ul>	Belleville



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<b>Help with Food and Personal Belongings</b>				
Salvation Army	295 Pinnacle St, Belleville, Ontario  Tel: 613-549-2676  Kingston Salvation Army “Correctional and Justice Services” for Quinte Detention Centre – <a href="https://www.kfla-supervisedaccess.ca/index.php/en/">https://www.kfla-supervisedaccess.ca/index.php/en/</a>	The Salvation Army is a Christian organization that gives hope and support to vulnerable people. Specific supports for incarcerated persons, formerly incarcerated persons, and their families.	<ul style="list-style-type: none"> <li>• <b>Belonging and property</b> assistance, including emergency assistance with groceries and clothing</li> <li>• <b>Housing</b> assistance</li> <li>• <b>Income</b> assistance</li> <li>• Supervised access and <b>relationship</b> support - <a href="https://www.kfla-supervisedaccess.ca/index.php/en/2014-01-07-19-24-30/services-overview">https://www.kfla-supervisedaccess.ca/index.php/en/2014-01-07-19-24-30/services-overview</a></li> <li>• Pre-release planning</li> <li>• Family contact and practical assistance</li> </ul>	Belleville, Napanee
<b>Legal Assistance</b>				
Legal Aid Ontario (LAO)	116 John Street Third (3rd) Floor Napanee, Ontario K7R 1R2  Toll Free: 1-800-668-8258  Inmate Line: 1-866-883-9665  <a href="http://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a>	Legal Aid Ontario provides legal services for financially eligible people living on a low income in the following areas: domestic violence, family law, immigration and refugee law, and criminal law.	<ul style="list-style-type: none"> <li>• A full listing of LAO’s services: <a href="https://www.legalaid.on.ca/our-services/">https://www.legalaid.on.ca/our-services/</a></li> <li>• Duty Counsel Service guides: <ul style="list-style-type: none"> <li>○ Criminal: <a href="http://www.legalaid.on.ca/wp-content/uploads/Service-Guide_2019-DC-criminal-EN-FR.pdf">www.legalaid.on.ca/wp-content/uploads/Service-Guide_2019-DC-criminal-EN-FR.pdf</a></li> <li>○ Family: <a href="http://www.legalaid.on.ca/wp-content/uploads/Service-Guide_2019-DC-family-EN-FR.pdf">www.legalaid.on.ca/wp-content/uploads/Service-Guide_2019-DC-family-EN-FR.pdf</a></li> </ul> </li> <li>• Information about legal aid services and service entitlements</li> <li>• How to apply for help: <a href="https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a></li> <li>• Offer a specific collect line for in-custody persons 1-866-883-9665</li> </ul>	Ontario
Community Advocacy & Legal Centre (CALC)	158 George Street, Belleville Ontario, K8N 3H2  Tel: 1-877-966-8686 Tel: 613-966-8686  <a href="https://communitylegalcentre.ca/">https://communitylegalcentre.ca/</a>	CALC provides free legal help to people living on a low income. See programs / services column for areas we help with.  CALC does <u>not</u> provide legal help on criminal or family law/court problems – for help with these problems contact Legal Aid Ontario (see above).	<ul style="list-style-type: none"> <li>• CALC can help you over the phone or in person with your legal problem. How they help depends on the type of problem you have.</li> <li>• The priority areas CALC helps with are: income assistance (OW, ODSP), housing, employment, consumer and debt, human rights, seniors’ issues (wills, POA’s) and education.</li> </ul>	Hastings, Prince Edward, and Lennox & Addington counties and Tyendinaga Mohawk Territory.



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<b>Literacy &amp; Learning Centres</b>				
Community Learning Alternatives (CLA)	32 Bridge St E., Belleville, ON K8N 5V7 Tel: 613-962-9615  46 Dundas St. W., Trenton, ON Tel: 613-394-3740  151 St. Lawrence St. E Madoc, ON Tel: 613-473-4024  <a href="https://learnwithcla.ca/">https://learnwithcla.ca/</a>	CLA provides upgrading skills training for adult learners with employment and education goals.	<ul style="list-style-type: none"> <li>• Academic upgrading including the opportunity to earn high school equivalency and help preparing for post-secondary education</li> <li>• Programs to improve reading, writing, math, and computer skills</li> <li>• Programs to learn about money and budgeting</li> <li>• Workforce Training</li> <li>• Help setting a learning plan and building the confidence in reaching education and employment goals</li> </ul>	Belleville, Trenton, Madoc
<u>Prince Edward Learning Centre</u> (PELC)	97 Main Street, Unit 10 Sobeys Plaza, Picton, ON K0K 2T0  613-476-1811  <a href="https://pelc.ca/">https://pelc.ca/</a>	PELC helps adult learners acquire skills needed to achieve their personal learning and employment goals.	<ul style="list-style-type: none"> <li>• Upgrade literacy and essential skills</li> <li>• Finish high school</li> <li>• Prepare to write the General Equivalency Diploma (GED)</li> <li>• Prepare for work or a career through job specific training courses</li> <li>• Prepare for college</li> <li>• Apprentice and training – help with preparing for training entrance tests and Certificates of Qualification</li> </ul>	Prince Edward County
<b>Support &amp; Advocacy Services for People Incarcerated at Quinte Detention Centre (QDC)</b>				
John Howard Society Belleville	19-21 Wallbridge Crescent Belleville, Ontario, K8P 1Z3  Tel: 613-968-6628  <a href="http://www.johnhoward.on.ca/belleville">www.johnhoward.on.ca/belleville</a>	The John Howard Society of Belleville & District, provides for the effective integration into the community of those in conflict with the law, and provides, or encourages others to provide, services to those in conflict with, or affected by the criminal justice system.	<ul style="list-style-type: none"> <li>• Bail Verification and Supervision Program</li> <li>• Direct Accountability Program (diversion)</li> <li>• Housing services - 4 beds in Home for Good Project (limited availability)</li> <li>• Referrals and advocacy calls</li> <li>• Assistance with record suspension applications (call to inquire about availability)</li> <li>• Counselling</li> <li>• Community education</li> <li>• Reintegration services</li> <li>• Anger management</li> </ul>	Belleville



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Elizabeth Fry	127 Charles Street Kingston, Ontario, K7K 1V8  Tel: 613-544-1744 Toll Free: 1-888-560-3379  <a href="https://www.efrykingston.ca/">https://www.efrykingston.ca/</a>	Providing services for women who are, have been, or are at risk of being in conflict with the law. Staff travel to QDC every Tuesday to meet with women and QDC staff to provide services and facilitate programs.	<ul style="list-style-type: none"> <li>• Case management and counselling services</li> <li>• Court support and discharge planning</li> <li>• Pre-Release planning and programming, including assisting women approaching release in the areas of <b>housing, employment, relationship and life skills.</b></li> <li>• Transition and liaison, providing advocacy and support services for women transitioning through institutions.</li> <li>• Visitation, volunteers and staff visit to support women and provide assistance. Staff travel to QDC every Tuesday to meet with women and QDC staff to provide services and facilitate programs.</li> <li>• <b>Housing</b> – Community Residential Facility for women on conditional release from provincial and federal institutions; supportive rent-geared-to-income housing for women and their families (do not have to be involved in the criminal justice system)</li> <li>• <b>Belongings and property</b> assistance (informally)</li> <li>• ID assistance, including a \$50 bursary and access to a notary public free of charge</li> <li>• <b>Indigenous</b> case manager and programming</li> <li>• <b>Income</b> assistance and supplements</li> <li>• <b>WE (Women Empowered) Hub</b> – offers gender specific programming to all self-identified women, in a safe environment. Programs include a weekly community kitchen, Managing Powerful Emotions, Seeking Safety, arts and crafts, access to computers, as well as many others.</li> <li>• <b>C.A.R.E. (Court Accompaniment, Referral and Education)</b> court support program. Offering assistance to women in navigating both criminal and family court.</li> </ul>	Kingston and surrounding areas including, Belleville, Napanee and Brockville
<b>Mental Health Supports</b>				
Enrichment Centre for Mental Health (ECMH)	250 Sidney St, Building 59, Belleville, ON 1-888-757-7766 (Crisis) Tel: 613-969-8874  <a href="https://enrichmentcentre.ca/">https://enrichmentcentre.ca/</a>	CMHA is a non-profit agency that strives to enhance mental wellness and quality of life of people in the community.	<ul style="list-style-type: none"> <li>• Community counselling</li> <li>• Transitional housing</li> <li>• Supported employment for job seekers, including job readiness training, job matching and employment placement opportunities, and a appointments with a supported employment counsellor</li> </ul>	Hastings & Prince Edward Counties



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Addictions and Mental Health Services – Hastings Prince Edward	613-969-7400 ext. 2753 ( <b>Crisis</b> ) Toll Free: 1-888-757-7766 Belleville 613 967-4734 Bancroft 613-332-3826 Trenton 613-394-1655 Madoc 613-473-9914 Picton 613-476-2990 <a href="https://hopedreamrecover.ca/">https://hopedreamrecover.ca/</a>	Community-based agency providing a range of client-centred services and supports to individuals 16 and older. Services can be provided in the individual’s home, office, or in the community.	<ul style="list-style-type: none"> <li>• Court Support and case management</li> <li>• <b>Belonging and property</b> assistance</li> <li>• Transitional support including advocacy &amp; referrals for a range of areas including <b>housing, employment, relationships</b></li> <li>• Family resource centre for mental health and addictions - <a href="http://www.amhs-kfla.ca/services/family-resource-centre/">www.amhs-kfla.ca/services/family-resource-centre/</a></li> <li>• Symptoms management for mental health.</li> </ul>	Belleville, Bancroft, Trenton, Madoc, Picton
Peer Support South East Ontario	Belleville: 613-969-1772 Bancroft: 613-332-4056 Madoc: 613-473-4111 Picton: 613-471-1347 Trenton: 613-394-3449  <a href="http://psseo.ca/">http://psseo.ca/</a>	Provides support/services in South East Ontario to people who are experiencing addiction and/or mental health issues and seek peer support as a ways and means of managing and working toward being well.	<ul style="list-style-type: none"> <li>• Provide intentional/deliberate peer support with local community peers and certified peer support staff</li> <li>• Wellness recovery action planning groups and activities</li> <li>• Social and recreational opportunities</li> <li>• Resources / computer access</li> </ul>	Belleville, Bancroft, Madoc, Picton, Trenton
<b>Other</b>				
Probation & Parole	15 Victoria Ave., Belleville, K8N 1C3 Tel: (613) 968-5737  <a href="http://www.ontario.ca/page/probation-and-parole">www.ontario.ca/page/probation-and-parole</a>  Office Locator: <a href="https://www.ontario.ca/page/locations-probation-and-parole-offices">https://www.ontario.ca/page/locations-probation-and-parole-offices</a>	Supervision of adults and ex-inmates of provincial correctional facilities who are serving part of their sentence on parole and for persons completing their sentence in the community.	<ul style="list-style-type: none"> <li>• Work closely with the John Howard Society for supervision.</li> <li>• Complete pre-sentence report requests.</li> <li>• Participate in discharge planning, including working with mental health cases.</li> </ul>	Belleville
Youth Probation Services	MCSS, 70-470 Dundas St. E., Belleville ON K8N 1G1 613-967-2011 or 1-800-465-5791	Probation services for youth in conflict with the law.	<ul style="list-style-type: none"> <li>• Provides case management for probation and custody cases</li> <li>• Prepares pre-sentence reports</li> <li>• Supervision and enforcement of Youth Court sentence orders</li> <li>• Provides community resources for children/youth who appear under the jurisdiction of Youth Court, Ontario Court of Justice</li> </ul>	Hastings and Prince Edward Counties
Supervised Access Services for Hastings and Prince Edward Counties	3 Applewood Drive, Suite 102, Belleville ON  Locations also in Picton & Bancroft Tel: 613-968-7362  <a href="http://www.ontario.ca/page/supervised-access-centres">www.ontario.ca/page/supervised-access-centres</a>	Supervised Access Services provide a supportive environment to assist individuals involved in custody and access disputes to visit with their children.	<ul style="list-style-type: none"> <li>• Provides a safe drop off/pickup point where children can be transferred between parties.</li> <li>• Facilitate families to carry out their access requirements.</li> </ul>	Hastings and Prince Edward Counties