

PRINCE EDWARD AND LENNOX & ADDINGTON COUNTIES

Community Homelessness Prevention Initiative (CHPI) 1-866-716-7991

The CHPI program helps people with rent arrears, housing emergencies and utility bills. You can only access help from this program once in a 12 month period. (CHPI is run by Ontario Works).

- **If you are on Ontario Works, contact your caseworker:**
(L&A): 613-354-0957 (PEC): 613-476-2842
- **If you are not on Ontario Works (includes those on ODSP):** 1-866-716-7991

Next Step Housing Connection

Intensive case management program that helps those who are homeless or will be experiencing homelessness within 2 weeks. Contact info/eligibility criteria is on their website (Hastings and Prince Edward Counties only).

<https://nextstephousing.ca/> Picton Office: 613-476-6456

St. Leonard's - Supported Independent Living & Youth Emergency Housing:

Emergency & transitional housing for youths ages 15 – 24 residing in Prince Edward County. Must call to qualify, phone lines are open 24/7. <https://stleonardscsprs.ca/transitional-housing/> 613-955-0172

Hydro or Heat Arrears

- If you are on social assistance contact your caseworker.
- LEAP (Low-Income Energy Assistance Program) or Winter Warmth Program. To apply for LEAP contact your utility. Contact information can be found on your bill.
- Winter Warmth (gas only) to apply, contact The Salvation Army: 613-354-7633

For more information regarding help with utilities, please see:

- **Prince Edward/Lennox & Addington Social Housing**
Geared to income housing. Ask about rent supplement programs. For more information, please visit: <https://lennox-addington.on.ca/social-services/housing> or contact 1-866-716-7991 or 613-354-5695
- **Prince Edward County Affordable Housing Corporation**
Mandate is to increase the supply of affordable housing in PEC through a broad range of activities. To learn more, please visit: <https://pecahc.ca/>
- **Prince Edward County—Water and Utility Arrears**
For help with water or utility arrears, contact the Revenue services department to discuss a payment plan: 613-476-2148 or email waterbilling@pecounty.on.ca

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OTHER HELP

Kingston Frontenac Lennox & Addington Addiction & Mental Health Services Housing First Program: For people who are homeless or about to become homeless. Help with finding a home & rent supplements. Call to see if you qualify: 613-354-7388 (24/7)
Or visit: <https://www.amhs-kfla.ca/programs-services/housing/>

Resolve Counselling Services - Kingston 1-800-379-5556 or 613-549-7850
Free assistance with budgeting and finances: <https://resolvecounselling.org/>

Counselling Services <https://communitylegalcentre.ca/tcdownloads/counselling-referral-resources/>

Prince Edward Lennox & Addington Social Services

- **Emergency Assistance:** You may qualify if you live in Ontario and are in a crisis or emergency situation with not enough money for things like food and housing. You are not eligible if on OW or ODSP. For more information, please visit: <https://www.lennox-addington.on.ca/social-services>
- **Emergency Housing Supports – Household Bills:** this program provides financial assistance to low income households in emergency situations such as rent or utility arrears or other immediate needs. For more information, please visit: <https://www.lennox-addington.on.ca/social-services>

For either service, call: 1-866-354-0957 ext. 2

Financial Empowerment Program (Prince Edward Learning Centre)

If you do not qualify for social assistance and emergency supports, you may reach out to Prince Edward Learning Centre about their Financial Empowerment Program and Income Tax Program. Eligibility starts at \$35,000 for a single person and can help with budgeting or sorting out financial problems, navigating ODSP, referrals and other help. For more information, please call 613-476-1811 or email info@pelc.ca.
<http://www.princeedwardlearningcentre.com/>