

# PATHS TO JUSTICE – A FAMILY LAW RESOURCE GUIDE

for persons needing family law services in  
Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

For the most up-to-date referrals refer to our website:

<https://communitylegalcentre.ca/tcdownloads/hpela-family-law-resource-guide/>

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To report additions or corrections to this document, please email [contact@calc.clcj.ca](mailto:contact@calc.clcj.ca)

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## in Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

### GENERAL INFORMATION ON FAMILY LAW

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Ministry of Attorney General</b>	<ul style="list-style-type: none"> <li>Resources, court procedures and links to support calculators, and family court forms.</li> <li>Information on filing a restraining order.</li> </ul>	<a href="http://www.ontario.ca/page/family-law-services">www.ontario.ca/page/family-law-services</a> <a href="http://www.ontario.ca/page/family-justice-services">www.ontario.ca/page/family-justice-services</a> 1-800-518-7901 or TTY: 1-877-425-0575
<b>Community Legal Education Ontario (CLEO) and Steps to Justice</b>	<ul style="list-style-type: none"> <li>Legal information, resources and publications in a variety of languages and formats.</li> <li>Guided pathways to help complete forms.</li> </ul>	<a href="http://www.cleo.on.ca/en/resources-and-publications/family-law">www.cleo.on.ca/en/resources-and-publications/family-law</a> <a href="https://stepstojustice.ca/legal-topic/family-law">https://stepstojustice.ca/legal-topic/family-law</a> <a href="https://stepstojustice.ca/guided-pathways-home/">https://stepstojustice.ca/guided-pathways-home/</a>
<b>Family Law Education for Women (FLEW)</b>	<ul style="list-style-type: none"> <li>Family law information specifically for women. Available in a variety of different languages.</li> </ul>	<a href="http://www.onefamilylaw.ca">www.onefamilylaw.ca</a>
<b>Department of Justice – Family Law</b>	<ul style="list-style-type: none"> <li>Federal government site with links to information, particularly relevant for those who are divorcing</li> </ul>	<a href="https://canada.justice.gc.ca/eng/fl-df/index.html">https://canada.justice.gc.ca/eng/fl-df/index.html</a>
<b>Ontario Court of Justice (OCJ)</b>	<ul style="list-style-type: none"> <li>Info on court process and resources to help you represent yourself. (OCJ deals with child protection, adoption, support, custody, access).</li> </ul>	<a href="http://www.ontariocourts.ca/ocj/self-represented-parties/guide-for-self-represented-litigants-in-family-court-trials/guide/">www.ontariocourts.ca/ocj/self-represented-parties/guide-for-self-represented-litigants-in-family-court-trials/guide/</a>
<b>Superior Court of Justice (SCJ)</b>	<ul style="list-style-type: none"> <li>Guide to process in family cases at the SCJ. (SCJ deals with support, custody &amp; access &amp; has sole jurisdiction in divorce &amp; property division)</li> </ul>	<a href="http://www.ontariocourts.ca/scj/files/pubs/guide-family-cases-EN.pdf">www.ontariocourts.ca/scj/files/pubs/guide-family-cases-EN.pdf</a> - Guide to process <a href="http://www.ontariocourts.ca/scj/family/">www.ontariocourts.ca/scj/family/</a> - info about family proceedings (with more links)
<b>Family Law Rules</b>	<ul style="list-style-type: none"> <li>You are expected to be familiar with Family Law Rules even if you do not have a lawyer.</li> </ul>	<a href="http://www.ontario.ca/laws/regulation/990114">www.ontario.ca/laws/regulation/990114</a>
<b>Child Support Guidelines</b>	<ul style="list-style-type: none"> <li>1) Child support guidelines</li> <li>2) Child support calculator to determine possible child support obligations.</li> </ul>	1) <a href="http://www.justice.gc.ca/eng/fl-df/child-enfant/fcsq-lfpae/2011/index.html">www.justice.gc.ca/eng/fl-df/child-enfant/fcsq-lfpae/2011/index.html</a> 2) <a href="http://www.justice.gc.ca/eng/fl-df/child-enfant/look-rech.asp">www.justice.gc.ca/eng/fl-df/child-enfant/look-rech.asp</a>
<b>Spousal Support Calculator</b>	<ul style="list-style-type: none"> <li>Provides spousal support obligations estimates</li> </ul>	<a href="http://mysupportcalculator.ca">http://mysupportcalculator.ca</a>
<b>Legal Aid Ontario (LAO)★</b>	<ul style="list-style-type: none"> <li>Information and referrals. Mon-Fri, 8 am – 5 pm</li> <li>Online chat available from 11 am – 3 pm</li> </ul>	<a href="http://www.legalaid.on.ca/services/family-legal-issues/">www.legalaid.on.ca/services/family-legal-issues/</a> 1-800-668-8258 or Bell Relay 1-800-855-0511
<b>Family Law Information Centre (FLIC)★</b>	<ul style="list-style-type: none"> <li>Information, forms, referrals, resources</li> </ul> (See <a href="#">page 3</a> for addresses & hours)	<b>HPE:</b> Quinte Courthouse (Belleville) <b>L&amp;A:</b> Napanee Court House
<b>Community Advocacy &amp; Legal Centre (CALC)</b>	<ul style="list-style-type: none"> <li>Website has links to family law information.</li> </ul>	<a href="http://www.communitylegalcentre.ca/legal-topic/family/">www.communitylegalcentre.ca/legal-topic/family/</a>
<b>Family Court and Beyond</b>	<ul style="list-style-type: none"> <li>Workbook &amp; website for women leaving abusive relationships (from Luke's Place)</li> </ul>	<a href="https://familycourtandbeyond.ca/">https://familycourtandbeyond.ca/</a> (Downloadable version of book available)
<b>National Self-Represented Litigants Project (NSRLP)</b>	<ul style="list-style-type: none"> <li>Links and resources for those representing themselves</li> </ul>	<a href="https://representingyourselfcanada.com/">https://representingyourselfcanada.com/</a>
<b>Legal Information Session – Mandatory Information Program (MIP)</b>	<ul style="list-style-type: none"> <li>Required, free legal information session for people who are separating or divorcing</li> <li>You do not have to have a family law proceeding to attend an MIP.</li> <li>Find one near you: <a href="http://www.ontario.ca/page/family-mediation-service-providers">www.ontario.ca/page/family-mediation-service-providers</a></li> </ul>	Register through: <b>HPE:</b> Vicky Visca & Associates <a href="http://www.mediationquinte.com">www.mediationquinte.com</a> 613-969-9949 or 1-855-275-6328 <b>L&amp;A:</b> Thompson Mediation 613-540-3444 <a href="https://thompsonmediationservices.com/">https://thompsonmediationservices.com/</a>
<b>Cliquez-Justice</b>	<ul style="list-style-type: none"> <li>French-language information, many areas of law</li> </ul>	<a href="https://cliquezjustice.ca/">https://cliquezjustice.ca/</a>

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### in Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

#### SPEAK TO A LAWYER ABOUT YOUR FAMILY LAW ISSUE

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO) Client Service Centre★</b>	<ul style="list-style-type: none"> <li>You may receive up to 20 minutes of summary legal advice.</li> <li>Online chat available from 11:00 am – 3:00 pm</li> </ul>	1-800-668-8258 or Bell Relay 1-800-855-0511 Mon.-Fri.: 8:00 am to 5:00 pm (advice line) - Apply online: <a href="http://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a> <a href="https://www.legalaid.on.ca/services/family-legal-issues/">https://www.legalaid.on.ca/services/family-legal-issues/</a>
<b>Legal Aid Family Law Advice Counsel★</b> <b>Family Law Information Centres (FLIC) ★</b>	<ul style="list-style-type: none"> <li>You may receive basic legal advice from on-site Advice Counsel at the courthouse</li> <li>Advice by phone: 1-800-668-8258</li> <li>Advice also available by online chat on LAO website 11am–3pm <a href="http://www.legalaid.on.ca">www.legalaid.on.ca</a></li> </ul>	<b>Family Law Information Centres (FLIC):</b>  <b>HPE: Quinte Courthouse</b> 15 Bridge Street West Main Floor, Belleville Tuesdays 9:00am-12:00pm and 1:00-4:00pm  <b>L&amp;A: Napanee Courthouse</b> 41 Dundas Street West (2 <sup>nd</sup> Floor) Wednesdays 10:00 am – 12:00 pm 613-354-3845, ext 342 Information & Referral Coordinator Thursdays from 9am–3pm
<b>Duty Counsel (Legal Aid Ontario)★</b>	<ul style="list-style-type: none"> <li>Call and leave message (reply expected within 3 days) or attend court for summary advice on day of court</li> </ul>	<b>HPE: Quinte Courthouse</b> 15 Bridge Street West Belleville - 613-962-4422 8:30am-4:30pm  <b>L&amp;A: Napanee Courthouse</b> 41 Dundas Street W. (2 <sup>nd</sup> Floor) Napanee - 613-354-5774 9:00-3:30 except closed Thursdays
<b>Luke's Place Legal Advice Clinic</b>	<ul style="list-style-type: none"> <li>Free summary legal advice for women anywhere in Ontario via their virtual legal clinic</li> </ul>	1-866-516-3116, ext 235 or <a href="mailto:intake@lukesplace.ca">intake@lukesplace.ca</a> <a href="https://lukesplace.ca/for-women/pro-bono-summary-advice-clinic/">https://lukesplace.ca/for-women/pro-bono-summary-advice-clinic/</a>
<b>Law Society Referral Service (LSRS)</b>	<ul style="list-style-type: none"> <li>Free legal consultation, up to 30 min., up to 3 days to call back</li> </ul>	Apply online at: <a href="http://www.findlegalhelp.ca">www.findlegalhelp.ca</a> ; email: <a href="mailto:lsrs@lso.ca">lsrs@lso.ca</a> Crisis line/those without access to internet: 1-855-947-5255,
<b>Pro Bono Students Canada Family Justice Centre</b>	<ul style="list-style-type: none"> <li>Some free legal services to self-represented litigants, including help in drafting legal forms</li> <li>Public legal education resources</li> </ul>	647-952-3354 See their website for intake times. <a href="https://www.probonostudents.ca/family-justice-centre">https://www.probonostudents.ca/family-justice-centre</a> Must be a resident of Ontario.
<b>2 hour Emergency Legal Aid Ontario Certificate ★</b>	<ul style="list-style-type: none"> <li>You may receive a 2 hour emergency legal aid certificate in cases of intimate partner violence</li> <li><b>Also available at all crisis shelters</b> (see page 7)</li> </ul>	<b>Community Advocacy &amp; Legal Centre (CALC)</b> 158 George Street, Level 1, Belleville, ON 1-877-966-8686 <a href="http://www.communitylegalcentre.ca">www.communitylegalcentre.ca</a> <b>Trenton Military Family Resource Centre</b> (open to the public) Women's Services Program: 613-392-2811, ext. 5541 <a href="https://www.cafconnection.ca/Trenton/Contact-Us/Trenton-MFRC.aspx">https://www.cafconnection.ca/Trenton/Contact-Us/Trenton-MFRC.aspx</a>
<b>Barbara Schlifer Commemorative Clinic – It's My Choice Program</b>	<ul style="list-style-type: none"> <li>May provide summary legal advice services in family, criminal and immigration law</li> </ul>	416-323-9149, ext. 234 <a href="mailto:mychoice@schliferclinic.com">mychoice@schliferclinic.com</a> <a href="https://www.schliferclinic.com/legal-services/its-my-choice/">https://www.schliferclinic.com/legal-services/its-my-choice/</a>
<b>Ontario's Family Law Limited Scope Services</b>	<ul style="list-style-type: none"> <li>Find a lawyer for specific task or for a specific part of your case</li> </ul>	<a href="https://familylawlss.ca/thepublic/">https://familylawlss.ca/thepublic/</a> "unbundled" family law services, online contact form

#### SPEAK TO A LAWYER ABOUT CRIMINAL LAW ISSUES

<b>Legal Aid Ontario – Criminal Law Advice Lawyer</b>	<ul style="list-style-type: none"> <li>For financially eligible clients, call and leave a message (replies within 3 days) or, for day of court services, attend in person.</li> </ul>	1-800-668-8258 (TTY: 1-866-641-8867) <b>Belleville</b> Duty Counsel (Criminal): 613-962-9106, ext. 2751 <b>Napanee</b> Duty Counsel (Criminal): 613-354-5774 <a href="https://www.legalaid.on.ca/services/criminal-legal-issues/">https://www.legalaid.on.ca/services/criminal-legal-issues/</a>
<b>Ontario's Independent Legal Advice Line for Sexual Assault Victims (Residents of Ontario)</b>	<ul style="list-style-type: none"> <li>Legal support / advice for victims of sexual assault, age 16+. Up to 4 hours free legal advice by phone or video.</li> </ul>	1 855-226-3904 <a href="https://www.ontario.ca/page/independent-legal-advice-sexual-assault-victims">https://www.ontario.ca/page/independent-legal-advice-sexual-assault-victims</a> Assault must have occurred in Ontario
<b>Barbara Schlifer Commemorative Clinic</b>	<ul style="list-style-type: none"> <li>Support to survivors experiencing charges related to sexual assault and/or intimate partner violence</li> </ul>	416-323-9149, ext. 234 or <a href="mailto:mychoice@schliferclinic.com">mychoice@schliferclinic.com</a> <a href="https://www.schliferclinic.com/legal-services/its-my-choice/">https://www.schliferclinic.com/legal-services/its-my-choice/</a>

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### in Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

#### FIND A LAWYER TO REPRESENT YOU

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO) Client Service Centre★</b>	<ul style="list-style-type: none"> <li>Provides lists of local lawyers who take legal aid certificates.</li> <li>Provides online search tool to find a lawyer</li> </ul>	1-800-668-8258 or apply online: <a href="http://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a> Monday to Friday from 8:00 a.m. to 5:00 p.m. <a href="http://www.legalaid.on.ca/en/getting/findingalawyer.asp">www.legalaid.on.ca/en/getting/findingalawyer.asp</a>
<b>JusticeNet (reduced fees)</b>	<ul style="list-style-type: none"> <li>Not-for-profit service helping people in need of legal expertise, whose income is too high to access Legal Aid and too low to afford standard legal fees</li> </ul>	<a href="https://www.justicenet.ca/">https://www.justicenet.ca/</a>
<b>Hastings &amp; Prince Edward Law Association website</b>	<ul style="list-style-type: none"> <li>Lists local member lawyers by city/town and their area of practice</li> </ul>	<a href="https://www.hastingscountylaw.com/find-a-lawyer">https://www.hastingscountylaw.com/find-a-lawyer</a>
<b>Law Society Referral Service (LSRS)</b>	<ul style="list-style-type: none"> <li>Free legal consultation with a lawyer for up to 30 minutes.</li> <li>Up to 3 days to call back.</li> </ul>	Apply online at: <a href="http://www.findlegalhelp.ca">www.findlegalhelp.ca</a> Crisis line or those without access to internet: 1-855-947-5255, email: <a href="mailto:lsrs@lso.ca">lsrs@lso.ca</a>
<b>Ministry of Attorney General Website</b>	<ul style="list-style-type: none"> <li>Provides information on how to retain a lawyer.</li> </ul>	<a href="https://www.ontario.ca/page/ministry-attorney-general">https://www.ontario.ca/page/ministry-attorney-general</a> <a href="https://www.ontario.ca/page/find-lawyer-or-paralegal">https://www.ontario.ca/page/find-lawyer-or-paralegal</a>

#### APPLY FOR A LEGAL AID CERTIFICATE

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO)★</b>	<ul style="list-style-type: none"> <li>Apply for a legal aid certificate by phone or online.</li> <li>You can only apply for a legal aid certificate in person from:               <ul style="list-style-type: none"> <li>a legal aid worker - if you are in a correctional facility (including jail or detention centre)</li> <li>a patient advocate or rights' advisor - if you are in a hospital</li> <li>a lawyer - if you are out of custody and applying for a criminal matter</li> </ul> </li> </ul>	1-800-668-8258 Bell Relay 1-800-855-0511 Monday to Friday from 8:00 am to 5:00 pm <a href="https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/">https://www.legalaid.on.ca/services/how-do-i-apply-for-legal-aid/</a>

#### GET HELP FROM A MEDIATOR

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Mediation and Court Information Services</b>	<ul style="list-style-type: none"> <li>Mediation is a voluntary process to help parties reach agreements related to their separation. Independent legal advice is highly recommended.</li> <li>Can provide 1 free mediation for consenting couples who have filed documents and are before the courts; Provides sliding scale services for those who are not engaged in family law proceedings.</li> </ul>	In <b>Hastings &amp; Prince Edward (HPE)</b> : Mediation and Court Information Services Hastings & Prince Edward Counties <a href="http://www.mediationquinte.com">www.mediationquinte.com</a> 613-969-9949 or 1-855-275-6328 In <b>Lennox &amp; Addington (L&amp;A)</b> : Thompson Mediation <a href="https://thompsonmediationservices.com/">https://thompsonmediationservices.com/</a> 613-540-3444 Or find a mediator near you: <a href="https://www.ontario.ca/page/family-mediation-service-providers">https://www.ontario.ca/page/family-mediation-service-providers</a>

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## PATHS TO JUSTICE – A FAMILY LAW RESOURCE GUIDE

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#### APPLY TO HAVE COURT FEES WAIVED

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Superior Court of Justice Office</b>	<ul style="list-style-type: none"> <li>Court fees apply to some documents that are filed at the Superior Court. For more information, contact the courthouse.</li> <li>If you are unable to pay court filing fees because of financial circumstances, you can apply to have the fees waived.</li> </ul>	<p><b>HPE:</b> Quinte Courthouse 15 Bridge Street West, Belleville, 613-962-9106</p> <p><b>L&amp;A:</b> Superior Court of Justice – Family Court 41 Dundas Street West, Napanee, 613-354-3845</p> <p>Fee waiver forms are available at the courthouse or online: <a href="https://www.ontario.ca/page/have-your-court-fees-waived">https://www.ontario.ca/page/have-your-court-fees-waived</a></p>
<b>Steps to Justice: Guided Pathway for requesting a court fee waiver</b>	<ul style="list-style-type: none"> <li>Helps you complete a form to request a court fee waiver.</li> </ul>	<a href="https://stepstojustice.ca/guided-pathways/family-law-requesting-a-fee-waiver/">https://stepstojustice.ca/guided-pathways/family-law-requesting-a-fee-waiver/</a>

#### HELP TO COMPLETE COURT DOCUMENTS

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Advice Counsel★</b>	<ul style="list-style-type: none"> <li>Available to review some completed documents and advise on next steps. You must sign in all documents.</li> </ul>	<p><b>Family Law Information Centres (FLIC):</b></p> <p><b>HPE:</b> Quinte Courthouse      <b>L&amp;A:</b> Superior Court - Family</p> <p>(See <a href="#">page 3</a> for addresses and hours)</p>
<b>Legal Aid Ontario Client Service Centre★</b>	<ul style="list-style-type: none"> <li>Can help over the phone with completing documents, if you qualify.</li> </ul>	1-800-668-8258 or Bell Relay 1-800-855-0511 Monday – Friday, 8:00 am - 5:00 pm
<b>Duty Counsel★</b>	<ul style="list-style-type: none"> <li>If you are qualify, a Legal Aid Worker and Staff Lawyer may be available to help you to complete some court documents.</li> </ul>	Monday to Friday by appointment only. Contact: 613-962-4422 <b>HPE</b> (Belleville) 613-354-5774 <b>L&amp;A</b> (Napanee)
<b>Family Support Unit Ontario Works (OW)★</b>	<ul style="list-style-type: none"> <li>Help for people receiving OW</li> <li>Can review support circumstances, pursue support, &amp; fill out court forms</li> </ul>	<p><b>Hastings:</b>                      <b>Prince Edward, L&amp;A:</b></p> <p>228 Church Street              95 Advance Avenue Belleville                      Napanee 613-966-1311 or              613-354-0957 or 1-800-267-0575              1-866-354-0957</p>
<b>Queen's Legal Aid Family Law Clinic (Lennox &amp; Addington Residents)</b>	<ul style="list-style-type: none"> <li>Legal advice, assistance with forms, information, representation. Accepts Lennox &amp; Addington residents who can get to Kingston.</li> </ul>	<p>LaSalle Mews:</p> <p>303 Bagot Street, 5th Floor, Kingston. 613-533-6900 <a href="https://queenslawclinics.ca/family-law">https://queenslawclinics.ca/family-law</a></p>
<b>Steps to Justice: Guided Pathways</b>	<ul style="list-style-type: none"> <li>Online materials that support you to fill out many types of family court forms</li> </ul>	<p><a href="https://stepstojustice.ca/guided-pathways/family-law-about/">https://stepstojustice.ca/guided-pathways/family-law-about/</a></p> <p><a href="https://stepstojustice.ca/questions/family-law/how-do-i-start-family-law-court-case/">https://stepstojustice.ca/questions/family-law/how-do-i-start-family-law-court-case/</a></p> <p><a href="https://stepstojustice.ca/steps/family-law/1-fill-out-your-court-forms-1/">https://stepstojustice.ca/steps/family-law/1-fill-out-your-court-forms-1/</a></p>

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# PATHS TO JUSTICE – A FAMILY LAW RESOURCE GUIDE

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### OBTAIN BLANK COURT DOCUMENTS

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Advice Counsel Family Law Information Centre (FLIC)★</b>	<ul style="list-style-type: none"> <li>May support by providing court forms and providing advice on how to complete forms.</li> </ul>	<b>HPE:</b> Quinte Courthouse <b>L&amp;A:</b> Superior Court of Justice – Family Court  (See <a href="#">page 3</a> for addresses and hours)
<b>Ontario Court Services</b>	<ul style="list-style-type: none"> <li>Online forms.</li> </ul>	<a href="https://ontariocourtforms.on.ca/en/">https://ontariocourtforms.on.ca/en/</a>
<b>Court Offices</b>	<ul style="list-style-type: none"> <li>Provides blank forms.</li> </ul>	<b>Belleville</b> Courthouse: 15 Bridge St. W., 613-962-9106 <b>Pictou</b> Courthouse: 44 Union St., 613-476-6236 <b>Napanee</b> Courthouse: 41 Dundas St. W., 613-354-3845

### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>LEGAL AND NON-LEGAL SUPPORT</b>		
<b>Community Advocacy &amp; Legal Centre (CALC)★</b>	<ul style="list-style-type: none"> <li>Free legal service for people living on a low income in: housing, employment, workplace safety, disability pensions, criminal injuries compensation, special ed., human rights.</li> <li>Provides 2 hour emergency legal aid certificates to those who have experienced intimate partner violence</li> <li>Provides information on where to get help.</li> </ul>	158 George Street, Level 1 Belleville, ON K8N 3H2 Phone: 613-966-8686 or toll free 1-877-966-8686 <a href="http://www.communitylegalcentre.ca">www.communitylegalcentre.ca</a> <a href="http://www.bit.ly/calc-help">www.bit.ly/calc-help</a> (online intake form)
<b>Family Support Unit Ontario Works (OW)★</b>	<ul style="list-style-type: none"> <li>Can help OW recipients review current support circumstances and pursue support.</li> </ul>	<b>Hastings:</b> 228 Church St., Belleville 613-966-1311 or 1-800-267-0575 <b>Prince Edward, L&amp;A:</b> 95 Advance Ave, Napanee 613-354-0957 or 1-866-354-0957
<b>Family Responsibility Office (FRO)</b>	<ul style="list-style-type: none"> <li>Assist with enforcement of child or spousal support.</li> </ul>	1-800-267-4330 (speak to your case contact) 1-800-267-7263 (24 hour automatic information) TTY: 1-866-545-0083 <a href="http://www.mcscs.gov.on.ca">www.mcscs.gov.on.ca</a>
<b>Land O'Lakes Community Services</b>	<ul style="list-style-type: none"> <li>Provides social services to people living in northern Lennox &amp; Addington County</li> </ul>	12497A Highway 41, Unit 1, Northbrook ON 1-877-679-6636 <a href="http://www.lolcs.com/">www.lolcs.com/</a>
<b>MPP Offices</b>	<ul style="list-style-type: none"> <li>Provides assistance with Family Responsibility Office Matters</li> </ul>	<b>Todd Smith, Bay of Quinte,</b> <a href="http://www.toddsmithmpp.ca">www.toddsmithmpp.ca</a> <b>Belleville:</b> 5503 Hwy 62 S., Unit D, Box 6-2 1-877-536-6248 <b>Trenton:</b> 97 Front Street, 613-962-1144 <b>Ric Bresee, Hastings-L&amp;A,</b> <a href="http://www.ricbreseempp.ca/">http://www.ricbreseempp.ca/</a> <b>Napanee:</b> 113 East St., 613-354-4031 <b>Madoc:</b> 26A St. Lawrence St. W. 613-472-1112
<b>Parenting Plan Guide &amp; Template (Association of Family and Conciliation Courts in Ontario)</b>	<ul style="list-style-type: none"> <li>Helps to understand the impacts of separation/divorce on children and to develop effective parenting &amp; decision-making plans</li> </ul>	Includes sample parenting plans and a template. <a href="https://afccontario.ca/parenting-plan-guide-and-template">https://afccontario.ca/parenting-plan-guide-and-template</a>
<b>Reclaim Pro Bono</b>	<ul style="list-style-type: none"> <li>Provides legal info, free legal advice and representation to people in Ontario who had intimate/sensitive images shared or published without their consent.</li> </ul>	Website: <a href="http://www.reclaimprobono.org/about/">http://www.reclaimprobono.org/about/</a> Email: <a href="mailto:reclaim@spark.law">reclaim@spark.law</a>

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## PATHS TO JUSTICE – A FAMILY LAW RESOURCE GUIDE

### in Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

#### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES (CONTINUED)

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Resolve Credit &amp; Financial Counselling Services</b>	<ul style="list-style-type: none"> <li>Offers assistance in money management, creditor advocacy and debt management. Also offers educational seminars.</li> </ul>	113 Richmond Blvd, Unit #16, Napanee, ON 613-549-7850 (Main Office: 417 Bagot St., Kingston) <a href="mailto:info@resolvecounselling.org">info@resolvecounselling.org</a> <a href="http://www.resolvecounselling.org">www.resolvecounselling.org</a>
<b>Salvation Army Supervised Access Centre (Napanee)</b>	<ul style="list-style-type: none"> <li>Provides a safe, neutral, child-focused environment where visits and exchanges can take place between children and parents</li> </ul>	15 Dairy Avenue, Napanee, 613-354-8287 <a href="http://www.kfla-supervisedaccess.com">www.kfla-supervisedaccess.com</a>
<b>Supervised Access Services (for Hastings, Prince Edward Counties)</b>	<ul style="list-style-type: none"> <li>Provides supervised access services, funded by the Ministry of the Attorney General</li> </ul>	Counselling Services of Belleville and District 613-968-7362 <a href="http://www.csbd.on.ca/services/supervised-access-services/">http://www.csbd.on.ca/services/supervised-access-services/</a>
<b>FIRST NATIONS ~ METIS ~ INUIT SUPPORT</b>		
<b>Tontakaiê:rîne Tyendinaga Justice Circle Courtworker</b>	<ul style="list-style-type: none"> <li>Provides support and services to people with criminal court matters.</li> <li>May provide support on a case-by-case basis to people going through family court</li> </ul>	<b>Tontakaiê:rîne Tyendinaga Justice Circle</b> 3 Old York Road, Tyendinaga Mohawk Territory <b>Toll Free:</b> 800 267 0637 ext. 125 <a href="https://fnti.net/justice-circle">https://fnti.net/justice-circle</a>
<b>CRISIS SAFETY AND SHELTER – LOCAL SHELTERS AND CRISIS LINES</b>		
<b>2 hour emergency legal aid certificates</b>	<ul style="list-style-type: none"> <li>All the shelters listed below can provide a 2 hour emergency legal aid certificate to those who have experienced intimate partner violence (to take to local lawyer to receive legal advice)</li> </ul>	
<b>Alternatives for Women (Prince Edward)</b>	<ul style="list-style-type: none"> <li>Shelter, counselling services, support through court process for all women</li> </ul>	24/7 Crisis Line: 613-476-2787 1-877-499-6636  Email: <a href="mailto:info@alternativesforwomen.ca">info@alternativesforwomen.ca</a> <a href="http://www.alternativesforwomen.org">www.alternativesforwomen.org</a>
<b>Lennox &amp; Addington Interval House (Napanee)</b>	<ul style="list-style-type: none"> <li>Safe shelter for abused women with or without their children.</li> <li>Offers counselling, referral, information, transportation, advocacy, court and other accompaniments and children's programming.</li> </ul>	174 Centre Street North, Napanee, ON Toll Free Phone: 1-800-667-1010 24/7 Crisis line: 613-354-1010 Fax: 613-354-7311  Email: <a href="mailto:intervalhouse@kingston.net">intervalhouse@kingston.net</a> <a href="https://www.intervalhousenapanee.ca/">https://www.intervalhousenapanee.ca/</a>
<b>Maggie's (Bancroft)</b>	<ul style="list-style-type: none"> <li>Safe placement and transportation, counselling, safety planning</li> </ul>	After hours Crisis Answering Service: 613-332-3010 63 Cleak Avenue, Bancroft <a href="https://maggiesresource.com/">https://maggiesresource.com/</a> (website has online contact form)
<b>Red Cedars Women's Shelter (Tyendinaga)</b>	<ul style="list-style-type: none"> <li>Serves families experiencing domestic abuse.</li> <li>24/7 emergency shelter, counselling</li> </ul>	24 Hour Crisis Line: 1-800-672-9515 Phone: 613-967-2003 (8:30 am - 4:30 pm)  Email: <a href="mailto:redcedars@mbq-tmt.org">redcedars@mbq-tmt.org</a> <a href="https://mbq-tmt.org/social-services/rcs/">https://mbq-tmt.org/social-services/rcs/</a>
<b>Three Oaks Foundation (Hastings County)</b>	<ul style="list-style-type: none"> <li>Shelter, counseling services, Family Court Support Worker to help with guidance throughout the process.</li> </ul>	24 Hour Crisis Line: 613-966-3074 Toll Free Phone & TTY: 1-800-267-0533 <a href="http://www.threeoaks.ca">www.threeoaks.ca</a> (website has online contact form)

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## in Hastings, Prince Edward (HPE) and Lennox & Addington (L&A) Counties

### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES (CONTINUED)

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>PROVINCE-WIDE CRISIS SUPPORT FOR SEXUAL ASSAULT AND/OR DOMESTIC VIOLENCE</b>		
<b>General Information about Domestic Abuse</b>	<ul style="list-style-type: none"> <li>General guide with information in multiple areas of law including criminal, family and immigration law.</li> </ul>	CLEO's "Do you know a woman who is being abused" <a href="https://www.cleo.on.ca/en/publications/handbook">https://www.cleo.on.ca/en/publications/handbook</a>
<b>Assaulted Women's Helpline</b>	<ul style="list-style-type: none"> <li>Helpline with services in more than 150 languages.</li> </ul>	Phone/TTY: 1-855-318-5950 <a href="https://www.awhl.org/">https://www.awhl.org/</a>
<b>Fem'aide</b>	<ul style="list-style-type: none"> <li>Helpline for Francophone women.</li> </ul>	1-877-336-2433; ATS (TTY) 1 866-860-7082 <a href="http://www.femaide.ca/">http://www.femaide.ca/</a>
<b>Human Trafficking (Canada wide)</b>	<ul style="list-style-type: none"> <li>Helpline providing information and support to survivors and tip line</li> </ul>	24/7 Phone 1-833-900-1010 <a href="http://www.canadianhumantraffickinghotline.ca/">http://www.canadianhumantraffickinghotline.ca/</a>
<b>Safety Planning Tools</b>	<ul style="list-style-type: none"> <li>Create an individual safety plan</li> </ul>	<a href="https://stepstojustice.ca/steps/family-law/3-make-safety-plan/">https://stepstojustice.ca/steps/family-law/3-make-safety-plan/</a>
<b>Talk 4 Healing</b>	<ul style="list-style-type: none"> <li>Helpline for Indigenous women with services in Oji-Cree, Cree, Algonquin, Inuktitut, Mohawk, Oneida, Odawa, Potawatomi, Micmac, Black Foot, Anishinaabe, Moose Cree, Swampy Cree and English</li> </ul>	1-888-200-9997 <a href="http://www.talk4healing.com/">http://www.talk4healing.com/</a>
<b>VICTIM SUPPORT</b>		
<b>Indigenous Victim Services of Tyendinaga</b>	<ul style="list-style-type: none"> <li>One-to-one, confidential assistance providing immediate, on-site crisis, trauma, safety and support services to victims of crime, crisis and sudden tragedies.</li> </ul>	Emergency/After Hours: 613-813-9667 Email: <a href="mailto:IVSCResponse@mbq-tmt.org">IVSCResponse@mbq-tmt.org</a> <a href="https://mbq-tmt.org/social-services/indigenous-victim-services/">https://mbq-tmt.org/social-services/indigenous-victim-services/</a>
<b>Victim Services</b>	<ul style="list-style-type: none"> <li>Offers one-to-one confidential assistance to help victims in times of crisis.</li> <li>Administers the Victim Quick Response Program+ (VQRP+) which provides immediate on-site crisis, trauma, safety &amp; support to victims of crime and sudden tragedies. Supports are available to meet the most basic and critical needs when no other means are available.</li> </ul>	<b>HPE:</b> 247 John Street, Belleville 613-771-1767 (Open 8:30 am – 4:00 pm) Toll-free 1-866-680-9972  <b>L&amp;A:</b> 86 Advance Avenue, Napanee Toll-free 1-877-354-4151 <a href="http://www.victimserviceshpela.com">www.victimserviceshpela.com</a> <a href="https://www.ontario.ca/page/get-help-if-you-are-experiencing-violence">https://www.ontario.ca/page/get-help-if-you-are-experiencing-violence</a>
<b>Victim/Witness Assistance Program (VWAP) (Support within Criminal Justice System)</b>	<ul style="list-style-type: none"> <li>Support to victims including receiving updates on criminal proceedings, preparing to testify, liaison with Crown and being informed on outcome of trial. VWAP is responsible to contact client – client can also contact VWAP.</li> </ul>	Toll Free: 1-888-579-2888 <a href="https://www.ontario.ca/page/victimwitness-assistance-program">https://www.ontario.ca/page/victimwitness-assistance-program</a>
<b>Counselling Information</b>	<ul style="list-style-type: none"> <li>Community Advocacy &amp; Legal Centre has a counselling referral resources list</li> </ul>	<a href="https://communitylegalcentre.ca/tcdownloads/counselling-referral-resources/">https://communitylegalcentre.ca/tcdownloads/counselling-referral-resources/</a>
<b>Family Court Support Worker Program (Support with Family Justice System)</b>	<ul style="list-style-type: none"> <li>Information &amp; resources about family law process, Accompaniment to legal proceedings and court. Support for male/female victims of partner abuse dealing with family law issues.</li> <li>Helps clients understand the legal system, complete documents, gather evidence to record history of abuse, etc.</li> <li>Provides 2 hour emergency legal aid certificates to those who have experienced intimate partner violence</li> </ul>	<b>Hastings/Prince Edward:</b> Three Oaks 24-Hr Crisis Line: 613-966-3074, 1-800-267-0533 <a href="https://threeoaks.ca/services/family-court-support-program/">https://threeoaks.ca/services/family-court-support-program/</a>  <b>L&amp;A:</b> Resolve Counselling at: 417 Bagot St, Kingston, ON 613-549-7850 or 1-800-379-5556 <a href="https://resolvecounselling.org/counselling-community-services/family-court-support-worker/">https://resolvecounselling.org/counselling-community-services/family-court-support-worker/</a>

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### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES (CONTINUED)

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>VICTIM SUPPORT (CONTINUED)</b>		
<b>Medical Support</b> (Provides medical intervention & health support)	<b>HPE: Quinte Health DVSARP Program</b> (Go to QH Emergency Department) 613-392-2540 ext. 5490 <a href="mailto:hleonard@qhc.on.ca">hleonard@qhc.on.ca</a> <a href="https://www.qhc.on.ca/domestic-violencesexual-assault-response-program-c67.php">https://www.qhc.on.ca/domestic-violencesexual-assault-response-program-c67.php</a>	<b>L&amp;A: Kingston Health Sciences Center Domestic Violence and Sexual Assault Program</b> Go to KGH Emergency Department, Urgent Care Centre at KHSC's Hotel Dieu Hospital site or Lennox & Addington County General Hospital (ask for SADV Nurse on Call) 613-549-6666 ext. 4880 <a href="https://kingstonhsc.ca/emergency-care/sexual-assault-and-family-violence">https://kingstonhsc.ca/emergency-care/sexual-assault-and-family-violence</a>
<b>Pet-Related Support</b>	<ul style="list-style-type: none"><li>Safe Pet Program - Can provide safety/foster care for pet in household of someone leaving an abusive relationship for up to 1 year.</li><li>A referral is required from a caseworker and Victims Services is generally the primary contact in our area</li></ul>	613-771-1767 <a href="https://safepet.ca/">https://safepet.ca/</a>
<b>ACCESSIBILITY/ACCOMMODATION SERVICES</b>		
<b>Free Internet Access</b>	<ul style="list-style-type: none"><li>Free internet access available to access online resources.</li></ul>	Available at most public libraries, see our local listing: <a href="https://communitylegalcentre.ca/tcodownloads/free-internet-at-your-library/">https://communitylegalcentre.ca/tcodownloads/free-internet-at-your-library/</a>
<b>Canadian Hearing Society – Support for the Deaf and Hard of Hearing</b>	<ul style="list-style-type: none"><li>Can schedule an interpreter and/or CART for court dates and /or meetings with a lawyer.</li><li>Provides support counsellors.</li></ul>	Phone: 1-866-518-0000 or TTY: 1-877-215-9530 Email: <a href="mailto:interpreting@chs.ca">interpreting@chs.ca</a> Skype: CHS/SCO <a href="https://www.chs.ca/service/chs-interpreting-services">https://www.chs.ca/service/chs-interpreting-services</a>
	See also: Legal Aid Services for people who are deaf at: <a href="https://www.legalaid.on.ca/documents/legal-aid-services-for-people-who-are-deaf/">https://www.legalaid.on.ca/documents/legal-aid-services-for-people-who-are-deaf/</a>	
<b>OTHER SUPPORT</b>		
<b>Office of the Independent Police Review Director – Complaints against police</b>	<ul style="list-style-type: none"><li>Complaints can be done online, by mail, fax, or in person. Police stations must accept complaints when they are submitted.</li><li>Complaints must be made within 6 months of the incident</li></ul>	1-877-411-4773 (TTY: 1-877-414-4773) <a href="https://www.oiprd.on.ca/complaints/">https://www.oiprd.on.ca/complaints/</a> Email: <a href="mailto:oiprd@ontario.ca">oiprd@ontario.ca</a>
<b>Ombudsman Ontario – Complaints about lack of or quality of victim services</b>	<ul style="list-style-type: none"><li>Complaints about provincial government services or organization, including Family Responsibility Office (FRO), Victim Services</li></ul>	1-800-263-1830 <a href="http://www.ombudsman.on.ca/">http://www.ombudsman.on.ca/</a>
<b>Information about Peace Bonds</b>	<ol style="list-style-type: none"><li>Steps to Justice website</li><li>Community Advocacy &amp; Legal Centre tip sheet</li></ol>	<ol style="list-style-type: none"><li><a href="https://stepstojustice.ca/legal-topic/family-law/restraining-orders-and-peace-bonds-1/">https://stepstojustice.ca/legal-topic/family-law/restraining-orders-and-peace-bonds-1/</a></li><li><a href="https://communitylegalcentre.ca/tcodownloads/restraining-orders-and-peace-bonds/">https://communitylegalcentre.ca/tcodownloads/restraining-orders-and-peace-bonds/</a></li></ol>

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