

Community Advocacy & Legal Centre



www.communitylegalcentre.ca

May 2022



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Belleville, ON K8N 3H2
Tel: 613-966-8686

Toll Free: 1-877-966-8686
Fax: 613-966-6251
Email: calc@lao.on.ca

Acknowledgement of Land

Acknowledgement of Indigenous Land and Treaties (Hastings County): We would like to acknowledge that the traditional land upon which we are gathered is the unceded territory of the Huron-Wendat, Anishnaabe, and Haudenosaunee Peoples.

Unjustly seized through Treaty # 27 & 27 1/4, the Rideau Purchase, in 1819 by representatives of the Crown, these lands represent Canada's colonial lineage. The colonial history of this land is not just a reflection of the past treatment of the Indigenous Peoples of Canada, but indicative of their ongoing struggle for truth and reconciliation.

We recognize the importance of truth by sharing the history of the land, and reconciliation by acknowledging our presence on this land. We are grateful for the original caretakers of these lands and waters, as their efforts gave us the opportunity to work in this community together.

To find out what territory you may be on, visit <https://native-land.ca/>.

Who We Are



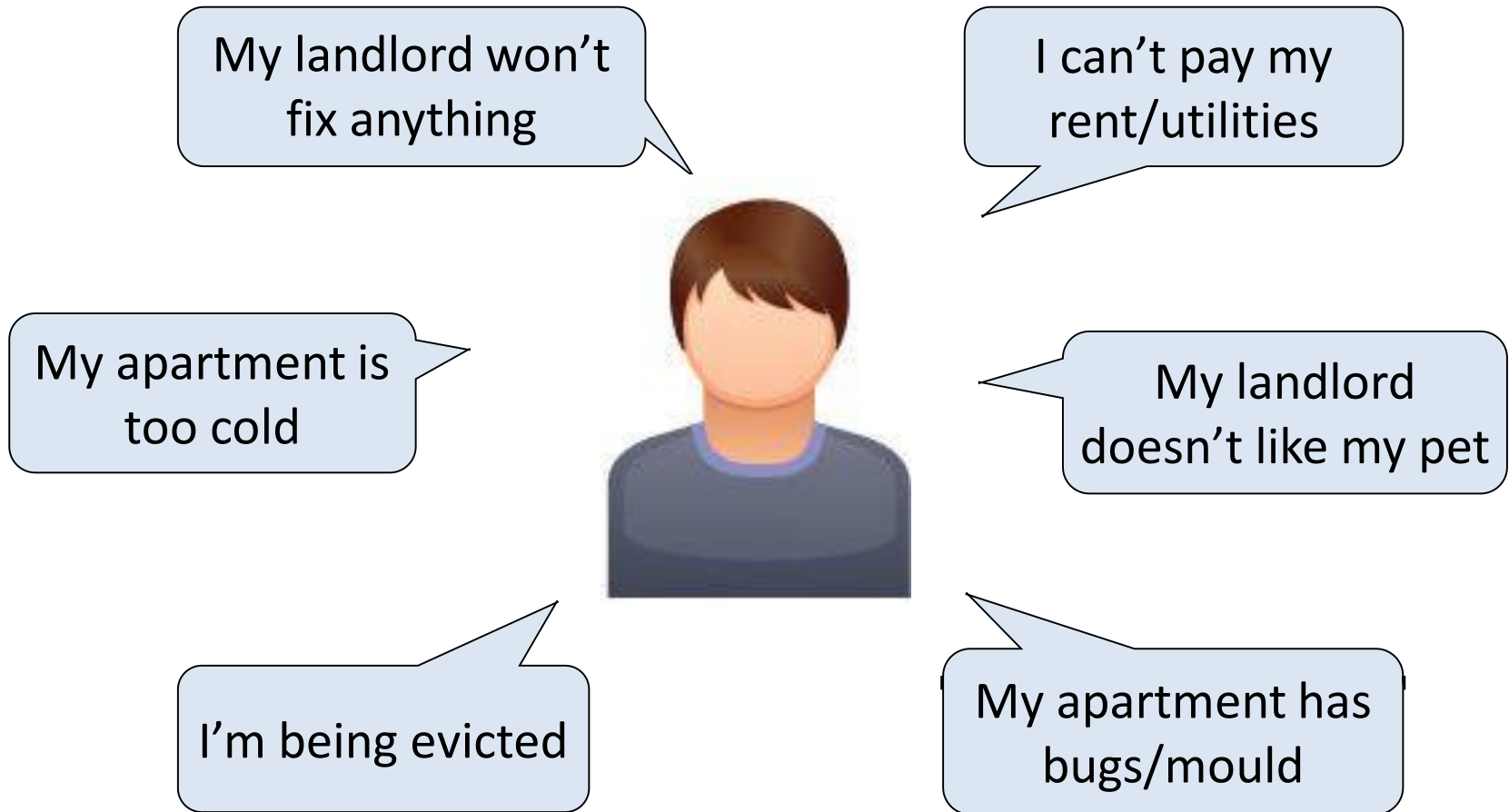
- ✧ We are a non-profit community legal clinic and provide FREE legal advice, assistance and representation to people living on a low income. If we can't help we will provide referrals.
- ✧ We are funded by Legal Aid Ontario and other partners.
- ✧ We are governed by a community-based Board of Directors.
- ✧ There are no fees for our services.

Trusted Intermediaries

- Service providers can call us directly for legal information on the areas of law we deal with
- We provide training to service providers and trusted intermediaries
- Our Legal Health Checklist helps service providers red-flag or spot poverty law issues
<https://communitylegalcentre.ca/tcdownloads/legal-health-awareness-poster/>



Legal Health Checklist: Housing



Legal Help



Housing rights: Tenants rights and obligations

- Evictions
- Maintenance & Repair
- Rent geared to income housing
- Interference with vital services
- Illegal entry
- Discrimination

Legal Health Checklist: Income Security

- Welfare/Ontario Works (OW)
- Ontario Disability Support Program (ODSP)
- Canada Pension Plan Disability (CPPD)
- Employment Insurance (EI)
- Workplace Safety & Insurance Board (WSIB)

I can't pay for my medication

I can't get EI



I was turned down for disability

I have an overpayment

I lost my job

Legal Help



Income Security

- Welfare/Ontario Works
- Ontario Disability Support Program
- Canada Pension Plan Disability

Legal Health Checklist: Employment

I was hurt at work and workers' compensation won't pay me

I haven't been paid

I have been fired

I was laid off

I'm not allowed to take breaks

I'm being sexually harassed at work



Legal Help



Employment Rights

- Employment Insurance
- Ministry of Labour claims
- Wrongful dismissal
- Sexual harassment at work
- Workplace safety & injuries (WSIB)

Stop Sexual Harassment at Work Project

- ✂ The federal government has funded a project to deliver legal information, advice and education on sexual harassment in the workplace. The goal is to prevent and eliminate sexual harassment at work.
- ✂ We provide free legal information and advice to all workers, without an income test.
- ✂ We also offer workshops on workplace sexual harassment to interested groups and organizations, including employers.

The logo for the Stop Sexual Harassment at Work Project (SHAPE) features the word "SHAPE" in a large, bold, black sans-serif font. It is enclosed within a red square frame that has a thick border. Below the word "SHAPE", the text "Sexual Harassment | Advice | Prevention | Education" is written in a smaller, black sans-serif font.

SHAPE

Sexual Harassment | Advice | Prevention | Education

Legal Health Checklist: Human Rights

I'm Deaf and I was not given an interpreter

I am on sick leave and my boss says I have to work

I can't get time off to care for my disabled child



I was refused an apartment because I'm on welfare

I was asked to leave a restaurant because I was breastfeeding

Legal Help



Human Rights & Vulnerable Communities

- Discrimination based on sex, sexual orientation or disability in the workplace
- Discrimination in housing

Legal Health Checklist: Seniors' Issues

My son takes care of my finances, but does not give me enough money

I need a will

What is a Power of Attorney?

I am turning 65, can I stay on ODSP?



I signed something with a salesman at my door

Legal Help



Seniors' Issues

- Powers of Attorney
- Wills
- Elder abuse
- Consumer and debt
- Long Term Care Homes

Legal Health Checklist: Consumer & Debt

The bank froze my account

Collection agencies
keep calling me

Someone came to my
house and sold me
something, and I can't
afford to pay for it



I'm on social
assistance and money
has been removed
from my bank account
for a debt

I'm having trouble with a payday loan

Legal Help



Consumer Law

- Bank garnishment
- Payday loans
- Energy contracts
- Student loans

Call or Email us for help



- ☞ Client intake
- ☞ 9:00 am – 12 pm
and 1 – 5 pm
- ☞ Toll-free hotline at
1-877-966-8686
- ☞ Online form:
<https://bit.ly/calc-help>

Tenant Hotline

The screenshot shows the CALC (Community Advocacy & Legal Centre) website. The header includes the CALC logo, social media links, and a newsletter subscription button. The navigation bar has links for Home, About, Legal Information, Our services, News & Events, Contact Us, and Donate. The main content area is titled 'Housing law' and includes a search bar. A blue box highlights the text: 'CALC helps people living on a low income in Hastings, Prince Edward and Lennox & Addington counties, and Tyendinaga Mohawk Territory.'

1-877-966-8686

If your problem is urgent, please call our **Tenant Hotline**. We have information if you are homeless or have a housing emergency.

We also have information for landlords and homeowners.

Tenants in Ontario are protected by the Residential Tenancies' Act. But some tenants, such as those living on Tyendinaga Mohawk Territory or those who share a kitchen or bathroom with their landlord, are not protected by this law. Contact us to find out

The Steps to Justice website offers step-by-step information about housing and other common legal problems.

The screenshot shows the Steps to Justice website. The header includes the Steps to Justice logo and a search bar. The main content area is titled 'Questions about Housing Law?' and lists various topics: Discrimination and human rights in housing, Eviction, Eviction process at the Landlord and Tenant Board, Getting legal help in Housing Law, Laws that protect tenants, Moving out, Paying rent, Privacy and harassment, Renting a new place to live, Repairs and maintenance, and Tenant applications to the Landlord and Tenant Board. A footer note says 'Your guide to law in Ontario www.stepstojustice.ca'.

Steps to Justice

TENANT HOTLINE

613-966-8686 or
1-877-966-8686
Monday – Friday
9:00 am – 5:00 pm

CALC's Where To Go For Help chart lists information and services for many legal problems

On Housing page
And Housing
Sidebars

Tenant Duty Counsel



- ✎ We provide duty counsel to tenants at the Landlord & Tenant Board
- ✎ Most hearings are now virtual
- ✎ While we help tenants who sign up for duty counsel on the day of the hearing, it is best if you call us BEFORE your hearing!

Services in Rural and Remote Communities

****Satellites closed during COVID-19****

Satellite offices – Call 1-877-966-8686 for an appointment



Amherstview



Bancroft



Madoc



Napanee



Picton



Trenton

(We also meet people in Marmora, Tweed and Tyendinaga Mohawk Territory)

Special Services & Outreach to Deaf Community

Services for Deaf or Hard of Hearing Clients

How to Access Our Services



- Deaf intake guide
- Interpreters and Video Remote Interpretation
- Email access
- Bell relay

Public Legal Education



- ✉ Newsletter
- ✉ Website
- ✉ Tip Sheets
- ✉ Legal Information sessions
- ✉ Training for Service Providers

CALC on Social Media

Twitter



<https://twitter.com/CALCtweets>

Facebook



<https://www.facebook.com/CommunityLegalCentre>

Follow us on social media to get updates on legal or clinic news including any special office hours, closures or upcoming events

Access to Justice Partners

Working with Access to Justice Partners



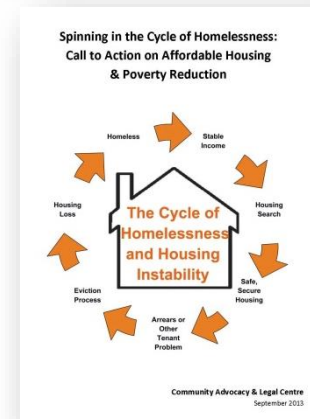
Community Development



Affordable Housing
Action Network
(AHAN)



Poverty
Roundtable

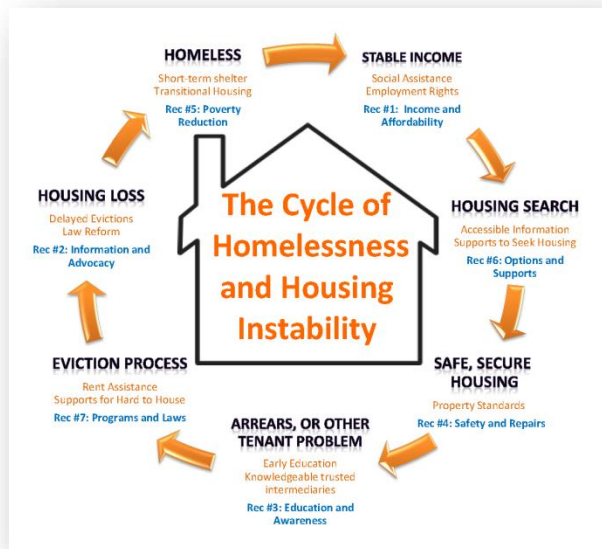


‘Spinning’
report

Law Reform and Systemic Advocacy

- ✎ Meeting with politicians at all levels of government
- ✎ Appellate work and test case litigation
- ✎ Advocating for changes to laws and program delivery
- ✎ Creating awareness about need for law reform
- ✎ Working with groups on law reform projects
- ✎ Preparing briefs and submissions to government bodies

Law Reform & Systemic Advocacy



“Spinning in the Cycle of Homelessness” report



ODSP Action Coalition



Steering committee on social assistance (Income Security Advocacy Centre)



Closing the Employment Standards Enforcement Gap

What We Don't Do

- ✎ We do not handle the following areas of law:
Real Estate, Family Law, Criminal Law,
Wills/Estates
- ✎ We do not issue Legal Aid Certificates
- ✎ For criminal and family law issues, call the
Legal Aid Ontario Customer Service Centre:
1-800-668-8258



Great Resource for everyone

∞ Steps to Justice feeds available on our website for every area of law

The [Steps to Justice](#) website offers step-by-step information about consumer and debt and other common legal problems.



<https://stepstojustice.ca>

Contact Us

Service Area:

- ☞ Hastings County (including Tyendinaga Mohawk Territory)
- ☞ Prince Edward County
- ☞ Southern half of Lennox & Addington County

Office Locations:

- | | |
|-------------------|-----------|
| ☞ Amherstview | ☞ Napanee |
| ☞ Belleville | ☞ Picton |
| ☞ Bancroft | ☞ Trenton |
| ☞ Madoc & Marmora | ☞ Tweed |

Main Office:

158 George Street, Belleville

Phone: 613-966-8686

Toll Free: 1-877-966-8686

Fax: 613-966-6251

Email: contact@calc.clcj.ca

Webform: <https://bit.ly/calc-help>

