

What is OESP?

The Ontario Electricity Support Program (OESP) is a program of the Ontario Energy Board (OEB). The program lowers the electricity bills of low-income households. Qualified applicants receive a monthly credit to their bill based on household income and household size.

The amount of monthly assistance ranges from \$35 to \$75. For houses that are electrically heated, the amount of monthly assistance is slightly more and ranges from \$52 to \$113.

If you have questions about the program, you can contact the OESP Contact Centre:

- Call 1-855-831-8151 (toll free within Ontario)
- Email help@ontarioelectricitysupport.ca
- Use the Bell Relay service at 1-800-855-1155 (TTY to TTY)

The OESP Contact Centre is open Monday to Friday, from 8:00 a.m. to 9:00 p.m. ET.

You can apply for OESP online at <https://ontarioelectricitysupport.ca/>. A paper version of the application can also be downloaded from the OESP application website or mailed to applicants by the OESP Contact Centre upon request. The information you provide in your application must exactly match your electricity bill.

In order to apply, you will need:

- Your electricity bill account number, service address, and account holder details.
- The birthdates and names of all residents in your home.
- Social Insurance Numbers or Temporary Tax Numbers for tax-filing household members.
- Proof of household income (ex: cheque stubs or letters from employers)

To receive help applying you can contact one of the agencies where you live:

Who can help me apply for OESP?

AREA	AGENCY	ADDRESS	PHONE	EMAIL
Amherstview	Prince Edward-Lennox & Addington Social Services	20 Manitou Crescent, West, K7N 1B4, Amherstview	613-389-2820	
Belleville	Community Learning Alternatives	32 Bridge Street East, K8N 1L6 Belleville	613-962-9615	info@cla-buildingskills.ca

(chart continued on reverse)

AREA	AGENCY	ADDRESS	PHONE	EMAIL
Belleville	Hastings County Social Services	15 Victoria Avenue Belleville, ON K8N 1Z5	1-866-414-0300	
Deseronto	Community Learning Alternatives	Deseronto Public Library, 358 Main Street K0K 1X0	613-962-9615	info@cla-buildingskills.ca
Madoc	Community Learning Alternatives	151 St. Lawrence Street East, K0K 2K0, Madoc	613-473-4024	info@cla-buildingskills.ca
Napanee	Prince Edward-Lennox & Addington Social Services	95 Advance Avenue, K7R 3Y5, Napanee	613-354-0957	
Napanee	The Salvation Army Community & Family Services of Napanee	135 Mill St W, Napanee, ON K7R 4B1	613-354-7633	
Picton	Prince Edward-Lennox & Addington Social Services	97 Main Street, Unit 1, Picton, ON	613-476-1811	
Picton	Prince Edward Learning Centre	97 Main Street, Unit 1, Picton, ON	613-476-1811	
Picton	Prince Edward County Community Care for Seniors	74A King Street Picton, ON K0K 2T0	613-476-7493	
Trenton	Community Learning Alternatives	46 Dundas Street West, K8V 3P2 Trenton	613-394-3740	info@cla-buildingskills.ca
Tyendinaga Mohawk Territory	Mohawks of the Bay of Quinte-Tyendinaga Mohawk Territory	24 Meadow Dr, Tyendinaga Mohawk Territory, K0K 1X0	613-396-3424	tinab@mbq-tmt.org
Northbrook	Land O'Lakes Community Services	12497A, Highway 41, Unit 1, Northbrook, ON K0H 1K0	613-336-8934	

Indigenous households in need of assistance can also contact the Ontario Native Welfare Administrators Association (ONWAA) at 1-844-885-3157 or oesp@onwaa.com.