

**PATHS TO JUSTICE  
FAMILY LAW RESOURCE GUIDE  
FOR PERSONS NEEDING FAMILY LAW SERVICES  
In Hastings & Prince Edward Counties**

For the most up-to-date referrals refer to: [www.communitylegalcentre.ca/referrals/Family\\_Law.htm](http://www.communitylegalcentre.ca/referrals/Family_Law.htm)

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*To report additions or corrections to this document, please email [calc@lao.on.ca](mailto:calc@lao.on.ca)*

## PATHS TO JUSTICE FAMILY LAW RESOURCE GUIDE In Hastings & Prince Edward Counties

### GENERAL INFORMATION ON FAMILY LAW

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Ministry of Attorney General</b>	<ul style="list-style-type: none"> <li>Resources, court procedures and links to support calculators.</li> <li>Information on filing a restraining order.</li> </ul>	<a href="http://www.attorneygeneral.jus.gov.on.ca/english/family/index.php">www.attorneygeneral.jus.gov.on.ca/english/family/index.php</a> 1-800-518-7901 or TTY: 1-877-425-0575
<b>Legal Information Session</b>	<ul style="list-style-type: none"> <li>Free legal information session available to the public called the Mandatory Information Session (MIP).</li> <li>You do not have to have a family law proceeding to attend a MIP.</li> </ul>	Register through Vicky Visca & Associates at: <a href="http://www.mediationquinte.com">www.mediationquinte.com</a> (613) 969-9949 or 1-855-275-6328
<b>Department of Justice – Family Justice Services</b>	<ul style="list-style-type: none"> <li>Inventory of Government-based Family Justice Services.</li> </ul>	<a href="http://canada.justice.gc.ca/eng/fl-df/fjs-sjf/brows-fure.asp">http://canada.justice.gc.ca/eng/fl-df/fjs-sjf/brows-fure.asp</a>
<b>Ontario Court of Justice</b>	<ul style="list-style-type: none"> <li>Information on court process and resources to help you represent yourself. (Ontario Court deals with child protection &amp; adoption as well as support, custody &amp; access).</li> </ul>	<a href="http://www.ontariocourts.ca/ocj/self-represented-parties/guide-for-self-represented-litigants-in-family-court-trials/guide/">www.ontariocourts.ca/ocj/self-represented-parties/guide-for-self-represented-litigants-in-family-court-trials/guide/</a>
<b>Superior Court of Justice</b>	<ul style="list-style-type: none"> <li>Guide to process in family cases at the Superior Court of Justice (Superior Court deals with support, custody &amp; access and has sole jurisdiction in divorce &amp; property division)</li> </ul>	<a href="http://www.ontariocourts.ca/scj/files/pubs/guide-family-cases-EN.pdf">www.ontariocourts.ca/scj/files/pubs/guide-family-cases-EN.pdf</a> <a href="http://www.ontariocourts.ca/scj/family/">www.ontariocourts.ca/scj/family/</a> - info about family proceedings (with more links)
<b>Community Legal Education Ontario (CLEO)</b>	<ul style="list-style-type: none"> <li>Legal information, resources and publications in a variety of languages and formats.</li> </ul>	<a href="http://www.yourlegalrights.ca">www.yourlegalrights.ca</a> <a href="http://www.cleo.on.ca">www.cleo.on.ca</a>
<b>Family Law Education for Women (FLEW)</b>	<ul style="list-style-type: none"> <li>Family law information specifically for women. Available in a variety of different languages.</li> </ul>	<a href="http://www.onefamilylaw.ca">www.onefamilylaw.ca</a>
<b>Family Law Information Program (FLIP)</b>	<ul style="list-style-type: none"> <li>Videos answering family law questions.</li> </ul>	<a href="http://www.legalaid.on.ca/en/getting/flip.asp">www.legalaid.on.ca/en/getting/flip.asp</a>
<b>Law Society of Upper Canada (LSUC)</b>	<ul style="list-style-type: none"> <li>LSUC website for family law.</li> <li>Videos on family law issues.</li> </ul>	<a href="http://www.lsuc.on.ca">www.lsuc.on.ca</a> <a href="http://www.lsuc.on.ca/yourlaw/">www.lsuc.on.ca/yourlaw/</a>
<b>Family Law Rules</b>	<ul style="list-style-type: none"> <li>You are expected to be familiar with Family Law Rules even if you do not have a lawyer.</li> </ul>	<a href="http://www.e-laws.gov.on.ca/html/regs/english/elaws_regs_990114_e.htm">www.e-laws.gov.on.ca/html/regs/english/elaws_regs_990114_e.htm</a>
<b>Child Support Guidelines</b>	<ul style="list-style-type: none"> <li>Child Support Guidelines (1) and child support calculator (2) to determine possible child support obligations.</li> </ul>	<ol style="list-style-type: none"> <li><a href="http://www.justice.gc.ca/eng/fl-df/child-enfant/fcsg-lfpae/2011/index.html">www.justice.gc.ca/eng/fl-df/child-enfant/fcsg-lfpae/2011/index.html</a></li> <li><a href="http://www.justice.gc.ca/eng/fl-df/child-enfant/look-rech.asp">www.justice.gc.ca/eng/fl-df/child-enfant/look-rech.asp</a></li> </ol>
<b>Spousal Support Calculator</b>	<ul style="list-style-type: none"> <li>Provides ranges to determine possible spousal support obligations.</li> </ul>	<a href="http://mysupportcalculator.ca">http://mysupportcalculator.ca</a>
<b>Legal Aid Ontario (LAO)★</b>	<ul style="list-style-type: none"> <li>Information and referrals.</li> <li>Mon - Fri, 8 a.m. to 5 p.m.</li> </ul>	<a href="http://www.legalaid.on.ca">www.legalaid.on.ca</a> 1-800-668-8258 or TTY: 1-866-641-8867
<b>Family Law Information Centre (FLIC)★</b>	<ul style="list-style-type: none"> <li>Information and Referral Coordinator:               <ul style="list-style-type: none"> <li>Monday to Friday (9:00 a.m. – 3:00 p.m.)</li> </ul> </li> <li>Advice Counsel:               <ul style="list-style-type: none"> <li>Tuesday (12:30 a.m. – 4:30 p.m.)</li> <li>Friday (9:00 a.m. – 1:00 p.m.)</li> </ul> </li> </ul>	Quinte Courthouse 15 Bridge Street West, Belleville Main Floor
<b>Community Advocacy &amp; Legal Centre (CALC)</b>	<ul style="list-style-type: none"> <li>Website has links to family law information.</li> </ul>	<a href="http://www.communitylegalcentre.ca/referrals/Family_Law.htm">www.communitylegalcentre.ca/referrals/Family_Law.htm</a>

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★ Please note that some of the services described may require you to qualify financially to receive them.

## PATHS TO JUSTICE FAMILY LAW RESOURCE GUIDE In Hastings & Prince Edward Counties

### SPEAK TO A LAWYER ABOUT YOUR FAMILY LAW ISSUE

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO) Client Service Centre★</b>	<ul style="list-style-type: none"><li>You may receive up to 20 minutes of summary legal advice.</li><li>Check eligibility &amp; wait times on their mobile app</li></ul>	1-800-668-8258 or TTY: 1-866-641-8867 Mon.-Fri.: 9:30am to 4:30pm
<b>Advice Counsel★</b>	<ul style="list-style-type: none"><li>You may receive basic legal advice from on-site Advice Counsel.</li></ul>	Family Law Information Centre (FLIC) Quinte Courthouse 15 Bridge Street West, Main Floor, Belleville  Monday to Friday (9:00 a.m. – 3:00 p.m.)
<b>Duty Counsel (Legal Aid Ontario)★</b>	<ul style="list-style-type: none"><li>Available only on your court date.</li></ul>	Quinte Courthouse 15 Bridge Street West, Belleville 613-962-4422
<b>Law Society Referral Service (LSRS)</b>	<ul style="list-style-type: none"><li>You may receive up to 30 minutes of free legal consultation with a lawyer.</li><li>Up to 3 days to call back.</li></ul>	Apply online at: <a href="http://www.lawsocietyreferralservice.ca">www.lawsocietyreferralservice.ca</a> Crisis line or those without access to internet: 1-855-947-5255, email: <a href="mailto:lsrs@lsuc.on.ca">lsrs@lsuc.on.ca</a>
<b>2 hour Emergency Legal Aid Ontario Certificate ★</b>	<ul style="list-style-type: none"><li>You may receive a 2 hour emergency legal aid certificate if you qualify.</li></ul>	<b>Community Advocacy &amp; Legal Centre (CALC)</b> 158 George Street, Level 1, Belleville, ON 1-877-966-8686 or TTY: 1-877-966-8714 <a href="http://www.communitylegalcentre.ca">www.communitylegalcentre.ca</a>
		<b>Alternatives for Women (Prince Edward) – Domestic Violence</b> <a href="http://www.alternativesforwomen.org">www.alternativesforwomen.org</a> 24 Hour Crisis Line: (613) 476-2787 1-877-499-6636
		<b>Red Cedars Women’s Shelter – Domestic Violence</b> 24 Hour Crisis Line: 1-800-672-9515 Phone: (613) 967-2003 (8:30 a.m. - 4:30 p.m.) <a href="http://www.mbg-tmt.org/administration-and-services/community-wellbeing/red-cedars-shelter">www.mbg-tmt.org/administration-and-services/community-wellbeing/red-cedars-shelter</a>
		<b>Three Oaks (Hastings) – Domestic Violence</b> 24 Hour Crisis Line: (613) 966-3074 Phone & TTY: 1-800-267-0533 <a href="http://www.threeoaks.ca">www.threeoaks.ca</a>
		<b>Trenton Military Family Resource Centre</b> Women’s Services Program 613-392-2811, ext 5541 <a href="https://www.caconnection.ca/Trenton/Contact-Us/Trenton-MFRC.aspx">https://www.caconnection.ca/Trenton/Contact-Us/Trenton-MFRC.aspx</a> (open to the public)

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### FIND A LAWYER TO REPRESENT YOU

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO) Client Service Centre★</b>	<ul style="list-style-type: none"> <li>Provides lists of lawyers who take legal aid certificates.</li> <li>Provides online search tool to find a lawyer</li> <li>Mobile app lets you check phone line wait times &amp; eligibility</li> </ul>	1-800-668-8258 or TTY: 1-866-641-8867 Monday to Friday from 8 a.m. to 5 p.m.  <a href="http://www.legalaid.on.ca/en/getting/findingalawyer.asp">www.legalaid.on.ca/en/getting/findingalawyer.asp</a> Mobile App: <a href="http://legalaid.on.ca/en/getting/legalaidapp.asp">http://legalaid.on.ca/en/getting/legalaidapp.asp</a>
<b>Law Society Referral Service (LSRS)</b>	<ul style="list-style-type: none"> <li>You may receive up to 30 minutes of free legal consultation with a lawyer.</li> <li>Up to 3 days to call back.</li> </ul>	Apply online at: <a href="http://www.lawsocietyreferralservice.ca">www.lawsocietyreferralservice.ca</a> Crisis line or those without access to internet: 1-855-947-5255, email: <a href="mailto:lrs@lsuc.on.ca">lrs@lsuc.on.ca</a>
<b>Ministry of Attorney General Website</b>	<ul style="list-style-type: none"> <li>Provides information on how to obtain a lawyer.</li> </ul>	<a href="http://www.attorneygeneral.jus.gov.on.ca">www.attorneygeneral.jus.gov.on.ca</a>

### APPLY FOR A LEGAL AID CERTIFICATE

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Legal Aid Ontario (LAO)★</b>	<ul style="list-style-type: none"> <li>Apply for a legal aid certificate by phone.</li> </ul>	1-800-668-8258 or TTY: 1-866-641-8867 Monday to Friday from 8 a.m. to 5 p.m.
<b>Legal Aid Ontario (LAO)★</b>	<ul style="list-style-type: none"> <li>You can apply for a legal aid certificate in person for criminal matters only.</li> </ul>	<i>Justice on Target</i> Quinte Courthouse 15 Bridge Street West, Belleville Thursday: 9:00 a.m. to 1:00 p.m.
	<ul style="list-style-type: none"> <li>You can apply for a legal aid certificate in person for criminal law matters only.</li> </ul>	Ontario Court of Justice 67 King Street, Picton Wednesdays from 9:00-11:00 a.m.

### GET HELP FROM A MEDIATOR

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Mediation and Court Information Services</b>  <i>Free mediation services are available on the date parties are in court (on-site)</i>  <i>(Service is provided by Vicky Visca &amp; Associates under contract with the Ministry of the Attorney General)</i>	<ul style="list-style-type: none"> <li>Mediation is a voluntary process to help parties reach agreements regarding custody, access and child support. Property division and financial equalization are usually addressed at off-site mediation.</li> <li>Independent legal advice is highly recommended as part of the process for both on-site and off-site mediation.</li> </ul>	On-site mediation is available on a first-come basis on the date parties are scheduled to attend court.  Off-site mediation is available on a sliding scale. If interested, parties should contact:  Vicky Visca & Associates <a href="http://www.mediationquinte.com">www.mediationquinte.com</a>  (613) 969-9949 or 1-855-275-6328

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### APPLY TO HAVE COURT FEES WAIVED

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Superior Court of Justice Office</b>	<ul style="list-style-type: none"><li>• Court fees apply to some documents that are filed at the Superior Court. For more information, contact the Court House.</li><li>• If you are unable to pay court filing fees because of financial circumstances, you can apply to have the fees waived.</li></ul>	Quinte Courthouse 15 Bridge Street West, Belleville (613) 962-9106 <ul style="list-style-type: none"><li>• The application forms are available at the Court House or online: <a href="http://www.attorneygeneral.jus.gov.on.ca/english/courts/feewaiver/guide-forms.asp">www.attorneygeneral.jus.gov.on.ca/english/courts/feewaiver/guide-forms.asp</a></li></ul>

### HELP TO COMPLETE COURT DOCUMENTS

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Advice Counsel★</b>	Available to review some completed documents and advise next steps.  You must sign in.	Family Law Information Centre (FLIC) Quinte Courthouse 15 Bridge Street West, Main Floor, Belleville  Monday to Friday (9:00 a.m. – 3:00 p.m.)
<b>Legal Aid Ontario Client Service Centre★</b>	<ul style="list-style-type: none"><li>• Can assist with completing documents over the phone, if you qualify.</li></ul>	1-800-668-8258 or TTY: 1-866-641-8867 Monday – Friday, 9:30 a.m. to 4:30 p.m.
<b>Duty Counsel★</b>	<ul style="list-style-type: none"><li>• A Legal Aid Worker and Staff Lawyer may be available to assist with completing court documents, in some cases, at the Belleville court location. Financial eligibility will be assessed.</li></ul>	Monday to Friday by appointment only. Contact 613-962-4422
<b>Family Support Unit Ontario Works (OW)★</b>	<ul style="list-style-type: none"><li>• Help for people receiving OW</li><li>• Can review support circumstances, pursue support and fill out court forms.</li></ul>	228 Church Street Belleville ON K8N 3C4 613-966-1311 or 1-800-267-0575

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#### OBTAIN BLANK COURT DOCUMENTS

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>Family Law Information Centre (FLIC)★</b>	<ul style="list-style-type: none"> <li>Provides blank forms.</li> </ul>	Family Law Information Centre (FLIC Office) Quinte Courthouse 15 Bridge Street West, Main Floor, Belleville, ON  Monday to Friday (9:00 a.m. – 3:00 p.m.)
<b>Ontario Court Services</b>	<ul style="list-style-type: none"> <li>Online forms.</li> </ul>	<a href="http://www.ontariocourtforms.on.ca/english/family/">www.ontariocourtforms.on.ca/english/family/</a>
<b>Court Offices Belleville and Picton</b>	<ul style="list-style-type: none"> <li>Provides blank forms.</li> <li>Adoption, Child Protection, Custody and Access, Child Support and Spousal Support (Family Court) or Divorce and Property Division (Superior Court)</li> </ul>	Belleville Quinte Courthouse: 15 Bridge Street West (613) 962-9106  Picton Courthouse: 44 Union Street (613) 476-6236

#### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>LEGAL AND NON-LEGAL SUPPORT</b>		
<b>Community Advocacy &amp; Legal Centre (CALC)★</b>	<ul style="list-style-type: none"> <li>Free legal service for people living in low income in areas of housing, employment, workplace safety, disability pensions, criminal injuries compensation, special education and human rights.</li> <li>Provides 2 hour emergency legal aid certificates to those who qualify.</li> <li>Provides information on where to get help.</li> </ul>	158 George Street, Level 1 Belleville, ON K8N 3H2  Phone: 613-966-8686 or toll free 1-877-966-8686 TTY: 613-966-8714 or toll free 1-877-966-8714  <a href="http://www.communitylegalcentre.ca">www.communitylegalcentre.ca</a>
<b>Family Support Unit Ontario Works (OW)★</b>	<ul style="list-style-type: none"> <li>Can help OW recipients review present support circumstances and pursue support.</li> </ul>	228 Church Street, Belleville ON K8N 3C4 613-966-1311 or 1-800-267-0575
<b>Family Responsibility Office (FRO)</b>	<ul style="list-style-type: none"> <li>Assist with enforcement of child or spousal support.</li> </ul>	1-800-267-4330 (speak to your case contact) 1-800-267-7263 (24 hour automatic information) TTY: 1-866-545-0083 <a href="http://www.mcass.gov.on.ca">www.mcass.gov.on.ca</a>
<b>Information &amp; Referral Coordinator</b>	<ul style="list-style-type: none"> <li>Provides brochures and information on counselling, income support and other helpful resources within the community.</li> <li>Available Monday-Friday 9-3pm (no appointment necessary)</li> </ul>	Family Law Information Centre (FLIC) Quinte Courthouse 15 Bridge Street West, Belleville, Main Floor  613-962-9106, ext 2031
<b>Resolve Credit &amp; Financial Counselling Services</b>	<ul style="list-style-type: none"> <li>Offers assistance in money management, creditor advocacy and debt management. Also offers educational seminars.</li> </ul>	Belleville: 235 Bridge Street East 613-966-3556 or 1-800-379-5556 <a href="http://www.resolvecounselling.org">www.resolvecounselling.org</a>
<b>MPP Offices</b>	<ul style="list-style-type: none"> <li>Provides assistance with Family Responsibility Office Matters</li> </ul>	Todd Smith, 81 Millennium Parkway, Unit 3, Belleville 1-877-536-6248 <a href="http://www.toddsmithmpp.ca">www.toddsmithmpp.ca</a> Lou Rinaldi, 6 Oliphant St, Unit 3B, Brighton (Quinte W) 1-800-263-3980 <a href="http://www.lourinaldi.onmpp.ca/">www.lourinaldi.onmpp.ca/</a>
<b>Supervised Access Services for Hastings, Prince Edward Counties</b>	<ul style="list-style-type: none"> <li>Provides supervised access services, funded by the Ministry of the Attorney General</li> </ul>	(613) 968-7362

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## PATHS TO JUSTICE FAMILY LAW RESOURCE GUIDE In Hastings & Prince Edward Counties

### COMMUNITY RESOURCES FOR OTHER LEGAL OR SOCIAL ISSUES (CON'T)

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>FIRST NATIONS ~ METIS ~ INUIT SUPPORT</b>		
<b>Tontakaierine Tyendinaga Justice Circle Courtworker</b>	<ul style="list-style-type: none"> <li>Provides support and services to people with criminal court matters.</li> <li>May provide support on a case-by-case basis to people going through the family court system.</li> </ul>	<b>Tontakaierine Tyendinaga Justice Circle</b> 3 Old York Road Tyendinaga Mohawk Territory  <b>Toll Free:</b> 800 267 0637 ext. 125
<b>DOMESTIC VIOLENCE SUPPORT</b>		
<b>Criminal Injuries Compensation Board</b>	<ul style="list-style-type: none"> <li>May award financial compensation for physical or psychological harm resulting from a violent crime in Ontario.</li> </ul>	Toll-Free: 1-800-372-7463 <a href="http://www.cicb.gov.on.ca/">www.cicb.gov.on.ca/</a>  Or, contact CALC (see pg 6) for assistance.
<b>Alternatives for Women (Prince Edward) – Domestic Violence</b>	<ul style="list-style-type: none"> <li>Transportation to shelter, counselling services, support through court process for all women</li> <li>2 hour emergency certificates available</li> </ul>	<a href="http://www.alternativesforwomen.org">www.alternativesforwomen.org</a>  24 Hour Crisis Line: (613) 476-2787 1-877-499-6636
<b>Red Cedars Women’s Shelter – Domestic Violence</b>	<ul style="list-style-type: none"> <li>Serves families experiencing domestic abuse.</li> <li>Open 24 hours and 365 days a year.</li> <li>2 hour emergency certificates available</li> </ul>	24 Hour Crisis Line: 1-800-672-9515 Phone: (613) 967-2003 (8:30 a.m. - 4:30 p.m.)
<b>Three Oaks (Hastings) – Domestic Violence</b>	<ul style="list-style-type: none"> <li>Shelter, counseling services, Family Court Support Worker to help with guidance throughout the process.</li> <li>2 hour emergency certificates available</li> </ul>	<a href="http://www.threeoaks.ca">www.threeoaks.ca</a>  24 Hour Crisis Line: (613) 966-3074 Phone & TTY: 1-800-267-0533
<b>Victim Services Belleville</b>	<ul style="list-style-type: none"> <li>Offers one-to-one confidential assistance in order to help victims in times of crisis.</li> <li>Provides immediate on-site crisis, trauma, safety &amp; support services to victims of crime and sudden tragedies.</li> </ul>	247 John Street Belleville, Ontario, K8N 3G2  1-866-680-9972
<b>ACCESSIBILITY/ACCOMMODATION SERVICES</b>		
<b>Free Internet Access</b>	<ul style="list-style-type: none"> <li>Free internet access available to access online printed resources.</li> </ul>	Ontario Works: 228 Church Street Belleville, ON  Free internet access is also available at public libraries.
<b>Canadian Hearing Society – Support for the Deaf and Hard of Hearing</b>	<ul style="list-style-type: none"> <li>Can schedule an interpreter and/or CART for court dates and /or meetings with a lawyer.</li> <li>Provides support counsellors.</li> </ul>	Website: <a href="http://www.chs.ca/index.php?option=com_content&amp;view=article&amp;id=743&amp;Itemid=566&amp;lang=en">www.chs.ca/index.php?option=com_content&amp;view=article&amp;id=743&amp;Itemid=566&amp;lang=en</a>  Phone: 1-855-656-3748 or TTY: 1-877-843-0368 Email: <a href="mailto:requests@oischs.ca">requests@oischs.ca</a> or Skype: callois.chs
See also: Legal Aid Services for people who are deaf, deafened or hard of hearing at: <a href="http://www.legalaid.on.ca/en/about/fact_servicesforhearingimpaired.asp">www.legalaid.on.ca/en/about/fact_servicesforhearingimpaired.asp</a>		

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## NOTES

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