

**If you have problems like these, contact us for help.
Some of these problems may be urgent, so it is best to call as soon as possible.**

Income Security

- Welfare/Ontario Works (OW)
- Ontario Disability Support Program (ODSP)
- Canada Pension Plan Disability (CPPD)
- Employment Insurance (EI)
- Workplace Safety & Insurance Board (WSIB)
- Seniors' Benefits (OAS, GIS, CPP Retirement)

I can't get worker's compensation

I can't pay my bills

I was turned down for disability

I don't know whether to take my retirement pension early

I can't get welfare

I can't afford my medication

I lost my job

My benefits were cut off

I have an overpayment

I'm not getting the baby bonus

I can't get employment insurance



Housing

I can't pay my rent or utilities this month

My landlord says I have to pay a rent increase

My place needs repairs and my landlord won't fix anything

I was turned down for an apartment because I'm on welfare

My apartment is too cold

I want out of my lease

My landlord says I have to get

I can't get into my building with my wheelchair

I'm being evicted

My apartment has bedbugs



158 George Street, Belleville, Ontario, K8N 3H2

613-966-8686 or 1-877-966-8686 / TTY: 613-966-8714 or 1-877-966-8714

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Employment / Human Rights



I'm Deaf and I wasn't given an interpreter

My boss says things that make me feel uncomfortable

I can't get time off to care for my disabled child

I was fired

I was asked to leave a restaurant because I was breastfeeding

I'm on sick leave and my boss says I have to work


My hours have been reduced

I haven't been paid

I don't feel safe at work

I'm a senior and my son is abusive towards me

Consumer & Debt / Education



My child isn't getting special education help

Collections agencies keep calling me

I defaulted on my student loan


The bank froze my account

My child might be expelled from school

I can't afford my car payments

I signed something with a salesman at my door

Criminal Injuries Compensation



I need counselling because I was assaulted

I was beaten up

I was abused as a child

I was raped

My spouse hurt me

I'm having nightmares because I was being stalked

I was a victim of a violent crime

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