

Changes to the Way Social Assistance Clients Access Drug Coverage



Ontario Disability Support Program (ODSP), Assistance for Children with Severe Disabilities (ACSD), Ontario Works or Temporary Care Assistance (TCA)

What's new?

Starting in September 2016, people receiving social assistance can use their Ontario Health Card to access the Ontario Drug Benefit program. Throughout the Fall of 2016, the paper drug eligibility card will continue to be issued to provide social assistance clients time to obtain or replace their Ontario health card and adjust to the new process. During that time, social assistance clients can begin using their Ontario health card and pharmacies will also be able to accept Ontario health cards.

Social assistance clients who are not yet eligible to apply for an Ontario health card will continue to receive a paper drug eligibility card until they receive their Ontario health card. If a client needs to replace or apply for a card, they should be directed to the [Service Ontario website](#) or call 1-800-664-8988. They may also visit [ontario.ca \(health-card-renewal\)](http://ontario.ca/health-card-renewal).

Social assistance clients who have lost their Ontario health card should notify their ODSP, ACSD, Ontario Works or Temporary Care Assistance office to obtain a paper drug eligibility card until they can replace their Ontario health card.

Social assistance clients who have changes to their Ontario health card should provide the updated information to their ODSP, ACSD, Ontario Works or Temporary Care Assistance office.

How can community agencies help social assistance clients?

Community agencies are encouraged to support social assistance clients who may require help completing forms or need direction on where to go to obtain missing identity documents.

For questions about the drug eligibility card, please contact your local office

