



Community Advocacy & Legal Centre

WHAT TO DO IF YOU HAVE PROBLEMS WITH ANOTHER TENANT

(UPDATED: AUGUST 2016)

If you are a tenant and have complaints or are experiencing difficulties with another tenant, you should write a letter your landlord telling him/her of the problem(s). It is the landlord's responsibility to deal with tenant complaints.

The letter should include:

- Your name and unit address
- Rental unit address
- Details of the problem
- A request that the landlord remedy the situation in a reasonable time frame
- A request that the landlord keep you advised of the steps being taken to address the problem
- Your signature and the date of your the letter

Keep a copy of this letter.

If your landlord does not take steps to fix the problem, continue to complain in writing.

You may file a T2 application (Tenant Rights) against the landlord on the grounds that the landlord has seriously interfered with your reasonable enjoyment by not stopping the disturbance from the other tenant.

The application is filed with the Landlord & Tenant Board (LTB).

The LTB has the ability to order that the landlord to fix the problem; order an abatement of rent be paid to you; or order that your tenancy be terminated (if that is what you ask for).

You can obtain a T2 application form at <http://www.sjto.gov.on.ca/ltb/> or by calling 1-888-332-3234 contact the legal clinic.

The Community Advocacy & Legal Centre (CALC) will provide only general information to a tenant about a problem with another tenant. **We will not give information specific to a case** or provide **any other type of assistance**. Our goal is to prevent eviction and homelessness. Therefore we do not provide advice that may lead to eviction.

www.communitylegalcentre.ca

158 George Street, Level 1
Belleville, ON K8N 3H2
Tele: (613) 966 8686

Toll Free: 1 877 966 8686
Fax: (613) 966 6251
TTY: (613) 966 8714

Your community legal clinic

Landlord Name: _____
Landlord Address: _____

Date: _____

Dear: _____

I am writing to tell you about the problems I am having with _____, in rental unit# _____. Under the terms of the *Residential Tenancies Act, 2006*, a landlord is responsible for providing me with quiet enjoyment of my unit. I am not able to reasonably enjoy the rental unit because:

Please make arrangements for these problems to be addressed on or by _____.
Please let me know what steps you have taken to fix the problems.

Please contact myself if there are any questions or concerns.

Yours truly,

Name:

My Address:
Telephone #:

Landlord Name: _____
Landlord Address: _____

Date: _____

Dear: _____

I am wrote you on _____ to tell you about the problems I am having with _____, in rental unit# _____. I remind you that under the terms of the *Residential Tenancies Act, 2006*, a landlord is responsible for providing tenants with quiet enjoyment with respect to tenancies.

To date, the problems I advised you of in my previous letter are:

Still continuing

These issues need to be addressed immediately:

Some issues have been addressed

The following issues continue to require attention:

Please fix these issues immediately.

Please contact me if there are any questions or concerns.

Yours truly,

Name:

My Address:
Telephone #: