



Community Advocacy & Legal Centre

# PROPERTY STANDARDS OFFICES

December 2017

**If you have maintenance concerns you can ask your local property standards department to inspect.  
Contact the office where you live.**

**Provincial Property Standards: 1-888-772-9277**

Ministry of Municipal Affairs and Housing  
Maintenance and Standards Unit  
777 Bay Street Toronto, ON M5G 2E5

Municipality	Contact Person	Phone No.	Address	By-law / Online Form
<b>Addington Highlands</b>	Ken Buxton	613-336-2286 Ext 201	P.O. Box 89 Flinton, ON K0H 1P0 <a href="http://www.addingtonhighlands.ca/">www.addingtonhighlands.ca/</a>	
<b>Bancroft</b>	Dale Shannick	613-332-3331	P.O. Box 790 Bancroft, ON K0L 1C0 <a href="http://www.town.bancroft.on.ca/">www.town.bancroft.on.ca/</a>	<a href="#">By-Law No. 8-99</a>
<b>*Belleville</b>	General Admin.	613-967-3204	169 Front St. Belleville, ON K8N 2Y8 <a href="http://www.belleville.ca/">www.belleville.ca/</a>	<a href="#">By-Law No. 2012-79 Online Form</a>
<b>Carlow/Mayo</b>	Arlene Cox	613-332-1760	Carlow & Mayo General Delivery Boulter, ON K0L 1G0 <a href="http://www.carlowmayo.ca/index.php">www.carlowmayo.ca/index.php</a>	<a href="#">By-Law No. 11-2008</a>
<b>Centre Hastings (Madoc)</b>	Doug Kellar	613-473-4030	Box 900, Madoc, ON K0K 2T0 <a href="http://www.centrehastings.com/">www.centrehastings.com/</a>	
<b>Deseronto</b>	Nancy Bruinsma	613-396-2440 Ext 406	331 Main Street P.O. Box 310 Deseronto, ON K0K 1X0 <a href="http://deseronto.ca/">http://deseronto.ca/</a>	<a href="#">By-Law No. 10-99 Complaint form</a> (Print & email to: <a href="mailto:bylaws@deseronto.ca">bylaws@deseronto.ca</a> )
<b>Faraday</b>	Ken Buxton	613-332-3638	P.O. Box 929 Bancroft, ON K0L 1C0 <a href="http://www.faraday.ca/">www.faraday.ca/</a>	
<b>*Greater Napanee</b>	Ermil Andoney	613-354-3351 Ext 2027	P.O. Box 97 Napanee, ON K7R 3L4 <a href="http://www.greaternapanee.com/en/index.asp">www.greaternapanee.com/en/index.asp</a>	<a href="#">By-Law No. 2010-50 Online complaint form</a>
<b>Hastings Highlands</b>	Mike Priestley	613-338-2811 Ext 222	P.O. Box 130 Maynooth, ON K0L 2S0 <a href="http://www.hastingshighlands.ca/">www.hastingshighlands.ca/</a>	<a href="#">By-Law No. 15-22; Form</a> (Print & email to: <a href="mailto:info@hastingshighlands.ca">info@hastingshighlands.ca</a> )
<b>Limerick</b>	Ken Buxton	613-474-2863	89 Limerick Lake Road, Gilmour, ON K0L 1W0 <a href="http://www.township.limerick.on.ca/">www.township.limerick.on.ca/</a>	
<b>Loyalist Township</b>	Building Department	613-386-7351 Ext 123	P.O. Box 70 Odessa, ON K0H 2H0	<a href="#">By-Law No. 2002-34</a>
<b>Madoc Township</b>	Don Reed	613-473-2677	Box 503, Madoc, ON K0K 2K0 <a href="http://www.madoc.ca/">www.madoc.ca/</a>	

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158 George Street, Level 1  
Belleville, ON K8N 3H2  
Tele: (613) 966 8686

Toll Free: 1 877 966 8686  
Fax: (613) 966 6251  
TTY: (613) 966 8714

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<b>Marmora &amp; Lake</b>	Matt DeJong, Ext 2225	613-472-2629	P.O. Box 459 Marmora, ON K0K 2N0 <a href="http://www.marmoraandlake.ca/">www.marmoraandlake.ca/</a>	<a href="#">By-Law No. 2001-33</a> <a href="#">Use form</a> (Print & email to: <a href="mailto:m.dejong@marmoraandlake.ca">m.dejong@marmoraandlake.ca</a> )
<b>North Frontenac</b>	Paging system	613-541-3213	7679 Perth Road R.R.#1 Perth, ON K0H 2L0 <a href="http://www.northfrontenac.com/">www.northfrontenac.com/</a>	
<b>Prince Edward &amp; Provincial</b> <b>**</b>		1-888-772-9277	<a href="http://www.pecounty.on.ca/PropertyStandardsBy-law">http://www.pecounty.on.ca/PropertyStandardsBy-law</a> <a href="http://www.mah.gov.on.ca/Page1181.aspx">www.mah.gov.on.ca/Page1181.aspx</a>	<a href="#">Prov. Complaint Form</a>
<b>Quinte West*</b>	Brenda Rose, Carrie Smith	613-392-2841	P.O. Box 490 Trenton, ON K8V 5R6 <a href="http://www.quintewest.ca/en/index.asp">www.quintewest.ca/en/index.asp</a>	<a href="#">By-Law No. 09-89</a> Say "by-law enforcement" – <a href="#">Use Online Form</a>
<b>Stirling &amp; Rawdon</b> <b>**</b>		1-888-772-9277	<a href="http://www.stirling-rawdon.com/">www.stirling-rawdon.com/</a> <a href="http://www.mah.gov.on.ca/Page1181.aspx">www.mah.gov.on.ca/Page1181.aspx</a>	<a href="#">Prov. Complaint Form</a>
<b>Stone Mills</b>	Contracted Service to: Frontenac Municipal Law Enforcement Inc.	613-541-3213	4504 County Road 4 Centerville, ON K0K 1N0 <a href="http://www.stonemills.com/">www.stonemills.com/</a>	<a href="#">Use Form</a>
<b>Tweed</b>		613-478-2535	P.O. Bag 729 Tweed, ON K0K 3J0 <a href="http://twp.tweed.on.ca/">http://twp.tweed.on.ca/</a>	<a href="#">By-Law No. 2001-02</a> & <a href="#">By-Law No. 2015-29</a> (Form)
<b>Tudor &amp; Cashel</b>	Scott Richardson	613-474-2583 1-855-777-3443	P.O. Box 436 R.R. #2 Gilmour, ON K0L 1W0 <a href="http://www.tudorandcashel.com/">www.tudorandcashel.com/</a>	<a href="#">By-Law 2017-07</a>
<b>Tyendinaga</b>	Don Reed	613-396-1944	859 Melrose Rd R.R. #1 Shannonville, ON K0K 3A0 <a href="http://www.tyendinagatownship.com/">www.tyendinagatownship.com/</a>	
<b>Wollaston</b>	Dylinna Brock	613-337-5731	P.O. Box 99 Coe Hill, ON K0L 1P0 <a href="http://www.township.wollaston.on.ca/">www.township.wollaston.on.ca/</a>	

\* Use the form provided by this municipality (links provided in "By-law / Online Form" column above).

**\*\* Note:** These municipalities do not have municipal procedures so they fall under the provincial process. Tenants in PEC and Stirling & Rawdon must fill out a Provincial Complaint Form and send it in to the Ministry of Housing. They can't make complaints to the Ministry of Housing by calling the phone number, it is just for inquiries.

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